



## STAR ONLINE PUBLICATION



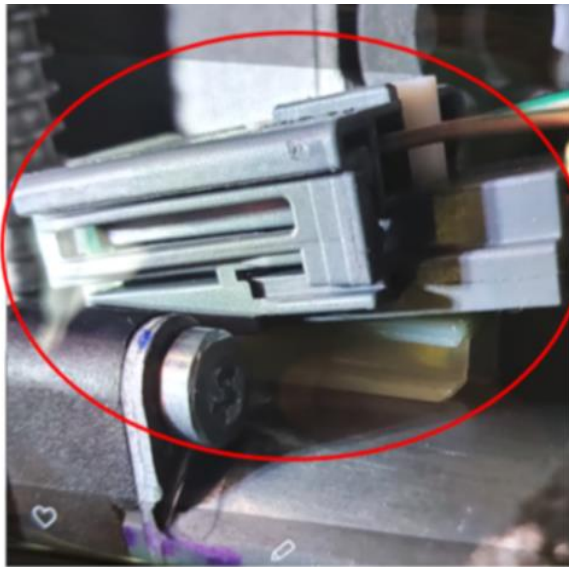
**Case Number:** S2108000138 Rev. A

**Release Date:** August 2023

**Symptom/Vehicle Issue:** Steering Column Power Tilt Inoperative

**Customer Complaint/Technician Observation:** The owner complains the power tilt steering column does not operate as commanded. The technician observed DTC B1D97 STEERING COLUMN TILT MOTOR CONTROL CIRCUIT PERFORMANCE set in the Module Seat Memory Driver (MSMD).

**Repair Procedure:** Inspect the electric steering column connector D3051A as seen below and in the circuit detail Fig 1, 2. Inspect for any terminals for a spread and or pushed out, terminal. If no signs of terminals spread or pushed-out, use the push, pull, push method to ensure the connector is fully seated and secure, no parts required. Clear any DTCs and test the operation to complete.



**Repair Kit Part Number:** 68500078AA  
**Cavity Count:** 4

**NOK**

**Fig 1**

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



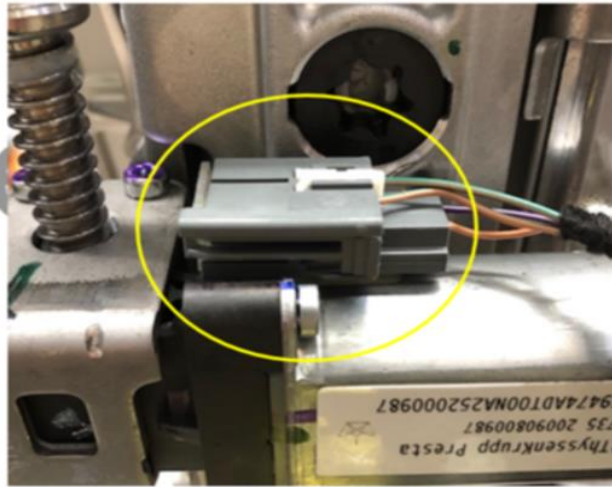
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## Secure connections no parts required.



Desired



OK

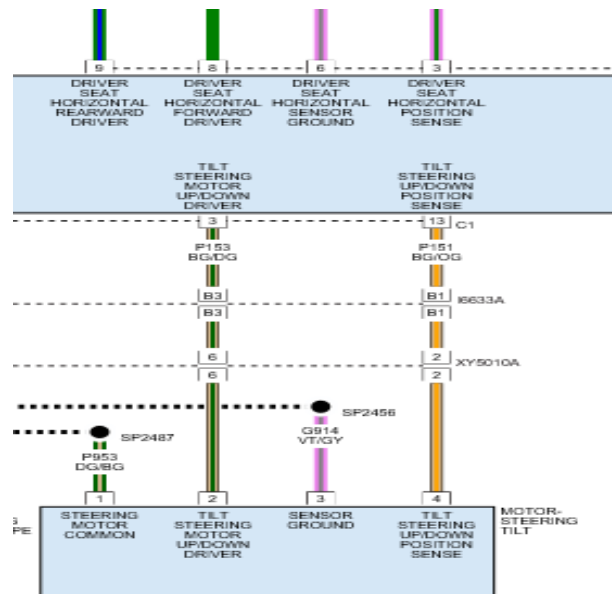


Fig 2

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