

STAR ONLINE PUBLICATION

Case Number: S2308000111

Release Date: August 2023

Symptom/Vehicle Issue: Electronic Vehicle Information Center (EVIC) Will Display “ACC/FCW Unavailable Service Required” with the Forward Collision Warning Lamp on

Customer Complaint/Technician Observation: The owner complains of the above message. The technician observes the vehicle has set Diagnostic Trouble Code (DTC) C0063-9A Yaw Rate Sensor - Component or System Operating Conditions.

Discussion: When YAW sensor C0063 DTC occurs and the FCW telltale is on. This could be due to the radio settings for the Pedestrian Emergency Brake (PEB), Automatic Emergency Brake (AEB) & Active Lane Management (ALM) not being re-enabled after condition is no longer present during normal driving.

Use the Active Lane Management (ALM) hard key to enable the feature. If the AEB/FCW/PEB become turned off after feature operation, they should be turned back on to reset the operation. Select the Safety and Driving Assistance menu tab within the radio, see Pg 1 and 2 for systems to be set to on. Once the systems are all re-enabled all warnings should reset if no faults are detected. No further service actions are needed at this time.



Turn the ALM on
Pg 1

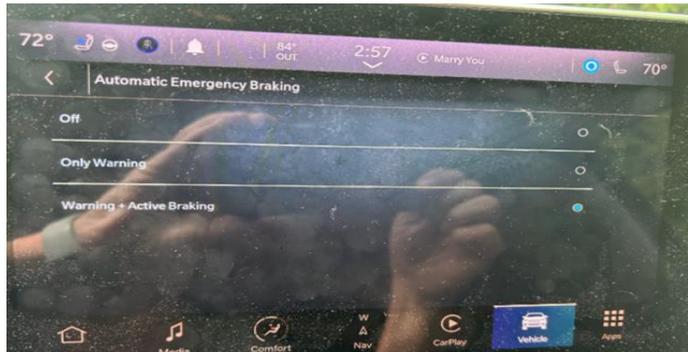
This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

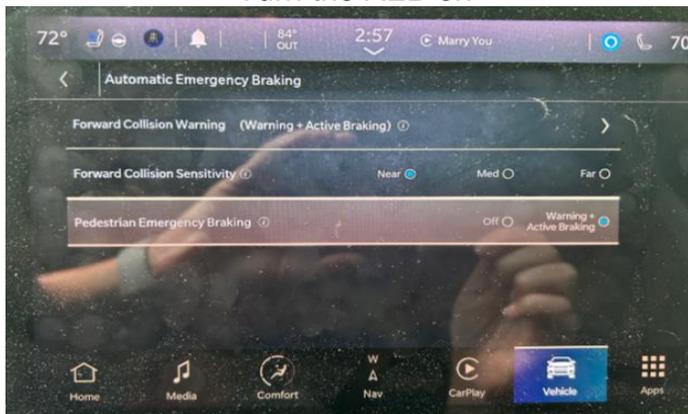
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Turn the FCW on



Turn the AEB on



Turn the PEB on

Pg 2

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