



STAR ONLINE PUBLICATION



Case Number: S2324000013

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Symptom/Vehicle Issue: Customer Indicates A/C Blows Warm

Customer Complaint/Technician Observation: A/C is blowing warm, further investigation shows that the vehicle has a low refrigerant charge.

Discussion: Using a UV light source and eyeglasses it is necessary to isolate and determine the source of the leak. On any vehicle that has less than 500 miles it may be necessary to add dye, operate the vehicle and retest to locate and isolate leak locations.

Suspect locations are joint leaks and braze welds.

Example of leak locations below.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found