

STAR ONLINE PUBLICATION

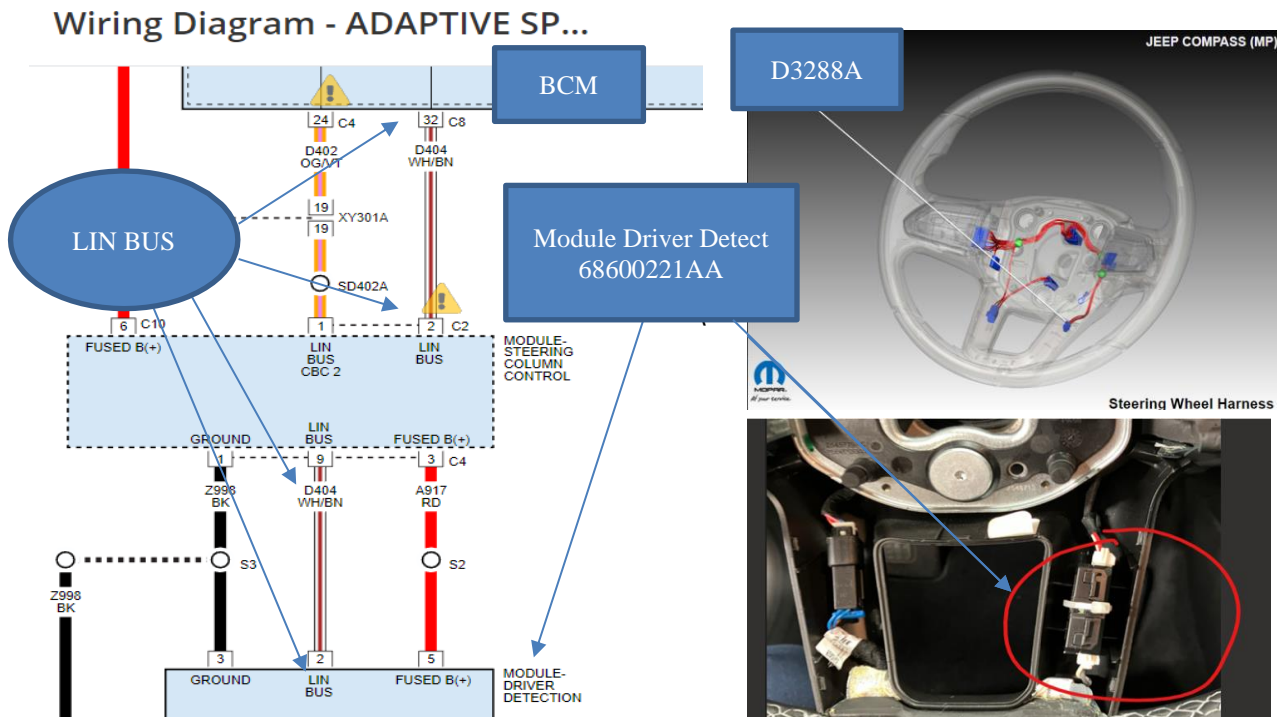
Case Number: S2308000105

Release Date: August 2023

Symptom/Vehicle Issue: Service Lane Departure and Service Highway Assist Warning Lamps Displayed on Cluster, Adaptive Cruise Control Inoperative

Customer Complaint/Technician Observation: The owner complains about the above systems warning messages. The technician observes the vehicle is setting Diagnostic Trouble Code (DTC) U0140-00 Lost Communication with Body Control Module (BCM) in the Driver Assist System Module (DASM)/Adaptive Cruise Control (ACC).

Repair Procedure: Inspect the steering wheel Hands-on-Detection (HOD) module on vehicles equipped with sales code SJA Highway Assist Systems. Use the push-pull-push method at the D3288A connector to ensure the connections are secure. Verify the involved LIN BUS circuits D404, power and ground are secure with no spread or loose terminals and test the operation to complete.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found