



## STAR ONLINE PUBLICATION



**Case Number: S2308000101**

**Release Date:** August 2023

**Symptom/Vehicle Issue:** The Replacement CSWM/HSM Sets DTC's U1446-00, B1EB4-1B, B1EB3-1B, B11DC-13

**Discussion:** When replacing the Comfort Seat Wheel Module (CSWM), also known as the Heated Seat Module (HSM). The replacement module may set any of the following DTC's U1446-00, B1EB4-1B, B1EB3-1B, B11DC-13 for heated elements that are not equipped on the vehicle.

**The replacement CSWM should not be replaced again for this concern.**

Originally the vehicle was built with a CSWM that came preconfigured in a specific variant for that vehicle's specific build (e.g., vehicles built with front heated seats, but not heated rear seats or steering wheel). The new Mopar replacement CSWM is now one variant and comes preconfigured to include all possible heated options available on DS. This is why faults may set for heated elements that are not physically installed on the vehicle.

The replacement Mopar CSWM needs to learn the vehicles correct configuration after initially being installed.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**



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**Repair:** To configure the replacement CSWM to the vehicles build perform the following:

1. After installing the new CSWM, cycle the ignition to RUN for 30 seconds. DTC's U1446-00, B1EB4-1B, B1EB3-1B, B11DC-13 may show as Active.
2. Cycle the ignition OFF and wait 30 seconds. Cycle the ignition to RUN for the second time, the DTC's should change to Stored status.
3. Clear the stored DTC's.

**Verification:** Confirm the heated elements equipped on the vehicle function normally and that no related DTC's are present.

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