

## STAR ONLINE PUBLICATION















Case Number: S2321000007

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**Symptom/Vehicle Issue:** Malfunction Indicator Lamp (MIL) Illumination. Diagnostic Trouble Codes (DTCs) P0944 – Loss of Hydraulic Pump Prime, and P0868 – Transmission Fluid Pressure Low, Set.

**Discussion**: Some customers may experience a MIL illumination. In addition, the customer may experience a transmission slow engagement upon first start up after sitting. Upon investigation, the technician may find DTCs P0944 and P0868 setting in the Powertrain Control Module (PCM). Both DTCs will be set together and will be the only transmission DTCs set.

If you receive a vehicle in with this condition, please replace the transmission assembly.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

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