



STAR ONLINE PUBLICATION



Case Number: S2313000001

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Symptom/Vehicle Issue: Front Tow Hook Mount Missing.

Customer Complaint/Technician Observation: The front tow eye receptacle or receiver is missing behind the front fascia.

Discussion: North American market GG GC vehicles are not built with a front tow eye receptacle. The receptacle is not offered at time of vehicle order as an option or as an after sale accessory. North American market vehicles only come with a rear tow eye and receptacle.



Rear Tow Eye Installed

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.