

STAR ONLINE PUBLICATION















Case Number: S2323000062

Release Date: August 2023

Symptom/Vehicle Issue: Oily Stain On Rear Seat Vinyl At The Seat Belt Buckle Locations.

Customer Complaint/Technician Observation: In hot climates (120 °F) with the rear seat folded an oily stain may appear on the seat trim.

Discussion: The appearance of an oily stain on the rear seat vinyl at the buckle sleeve locations is caused by a plasticizer which is part of the automotive vinyl manufacturing process. Leather and cloth materials are not affected as they do not have plasticizer. The oily stain can be cleaned from the seat and belt sleeve using either a mild dish soap or Mopar Total Clean 04897840GD/04318020AE with a microfiber towel. Follow the application directions on the product.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

Stellantis US LLC Version 4.5 07/22/2022