

Case Number: S232300002

Release Date: August 2023

Symptom/Vehicle Issue: Spare Tire Winch Operation. Winch Cable Binding.

**Discussion**: Spare tire winch will bind if operated at high RPM without adequate tension on the cable (wheel tire assembly weight). **Only use the hand tool provided** with vehicle to lower and raise the spare tire winch cable. Do not use a power tool to operate the winch as damage can result. The designed limit of the winch is 50 revolutions per minute (RPM).

Spare Tire Removal
Remove the spare tire before attempting to jack up the vehicle
1. Assemble the jacking tools.
Jacking Tool Assembly
1 — Wheel Lug Wrench
2 — Jack Handle Extension
3 — Jack Handle

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.

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