



Warranty Information



Warranty Lane Assist

Number: WLA-23-11

Subject: Liquid Applied Transit Coating Removal Process During PDI

Date: Sep. 06, 2023

Questions - For any questions regarding this communication, please contact the Warranty Helpline at 1-866-306-8447 or warranty.helpline@vw.com.

This document conveys Volkswagen Warranty general information.



It was brought to our attention that some Dealers are not following TSB 00-20-04 to remove the liquid applied transit coating during PDI and are damaging the exterior of the vehicle. Dealers must follow this TSB on all applicable vehicles to properly remove this coating.

Damage as a result of not following the proper instructions within the TSB are not covered under Warranty. Associated costs to repair the vehicle will be at the Dealer's expense.

If the technician experiences issues while following the TSB, Dealers are required to reach out to Technical Assistance Center for additional instructions.

Document Revision Table	
Publish Date	Reason For Update
09/06/2023	Original publication