



SIB 51 18 23

2023-09-25

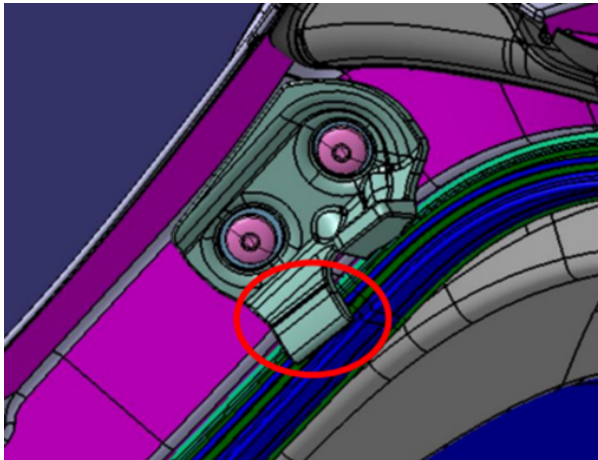
GROANING NOISE FROM THE WEDGING ELEMENT ON THE TRUNK LID

THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Description
G26	4 Series Gran Coupe

SITUATION



A groaning noise is heard from the trunk when driving on rough roads.

Note: Please see attached video V51 09 23.

CAUSE



Unfavorable gap tolerance between wedging element on trunk lid and stop pad on vehicle body.

CORRECTION

There are two corrections based off the vehicles production date.

Correction 1: Vehicles produced up to 01/20/2023:

- Clean and lubricate the trunk lid wedging element using Berucoat AK 978.

Correction 2: Vehicles produced after 01/21/2023:

- Adjust the trunk lid following repair instructions listed in ISTA/AIR.

PROCEDURE

There are two procedures based off the vehicles production date.

Correction 1: Vehicles produced up to 01/20/2023:

- Clean the wedging element on the trunk lid with denatured alcohol mixed with water using a clean rag.
- Apply Berucoat AK 978 to the wedging element.
- Allow Berucoat AK 978 to dry for 8 minutes with the trunk lid open.

Correction 2: Vehicles produced after 01/21/2023:

- Adjust the trunk lid following repair instructions listed in ISTA/AIR (41 62 014).

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
83 19 2 358 109	Anti squeak paint Berucoat AK 978 (100ml)	Sublet

CLAIM INFORMATION

Covered under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks as described below.

Repair Code:	5124403900	Tailgate wedging element Unpleasant noises
---------------------	-------------------	---

Diagnosis

Labor Operation	Description	Labor Allowance
51 00 001*	Localizing body complaint(s) (Work time)	WT
Or		
00 58 500*	Diagnosis Worktime Flat Rate	2 FRU

And, together with the diagnosis above with the repair below that applies based on the vehicle's production date.

Correction 1: G26 vehicles produced up to 01/20/2023

Labor Operation	Description	Labor Allowance
51 99 000	Work time to clean and lubricate the trunk lid wedging element using Berucoat AK 978 (Main work)	3 FRU
Or:		
51 99 000	Work time to clean and lubricate the trunk lid wedging element using Berucoat AK 978 (Plusposition)	2 FRU

If you are using a Main labor code for another repair, use the Plusposition FRU allowance instead of Main work FRU allowance

Copyright ©2023 BMW of North America, Inc.

Sublet – Bulk Materials (RO and Claim Comments Required)

Sublet Code 4	See the sublet reimbursement calculations below	Reimbursement for the repair-related bulk materials (Do not use the BMW part numbers for claim submission)
--------------------------------	---	--

Sublet reimbursement calculation for claiming the applicable repair-related bulk materials (BMW part numbers) is at the dealer net price amount for the proportional quantities used plus your center's handling.

No Part Number (NPN): Locally sourced supplies (Items not Available through BMW NA Only) are reimbursed at the cost of the proportional quantity used plus 20 percent (WPPM Section 8 Page 25).

Enter the total material cost in sublet and itemize each item in the amount on the repair order and in claim comment section.

Or:

Correction 2: G26 vehicles produced after 01/21/2023

Obtain the flat rate unit (FRU) allowance that applies.

Labor Operation	Description	Labor Allowance
41 62 014	Adjusting trunk lid (Main work)	As applicable
Or:		
41 62 514	Adjusting trunk lid (Plusposition)	As applicable

If you are using a Main labor code for another repair, use the Plusposition labor operation 41 62 514 instead of 41 62 014.

Work time labor operation codes 51 00 001, 00 58 500, and 51 99 000 are not considered Main labor operations.

*Based on which one applies to your center, please refer to **SI B01 01 20** or **B01 07 20** for the applicable procedure for documenting, claiming, and explaining, on the RO and in the claim comments, your diagnosis work time (WT), job/repair work time (WT), and the vehicle repairs your center performed, unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the "Search" button. Next, click on the "Flat Rate Units" button and enter the flat rate labor operation code in the field to the right, click "Search" to display the Flat Rate Unit Group detail choices.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

Copyright ©2023 BMW of North America, Inc.

[51 09 23](#)

