



SIB 64 08 23
LOW AIRFLOW FROM INTERIOR VENTILATION

2023-09-20

THIS REPAIR IS MOBILE FRIENDLY

MODEL

E-Series	Model Year	Model Description	Production Date
i20	2022	iX Sports Activity Vehicle	Up to February 28, 2022

SITUATION

A customer may state there is low air flow from the vents, but can hear the fan is on. Also, there are no Check Control Messages or other any indications that there is a system or component malfunction.

The low air flow has worsened over time.

CAUSE

The coating of the interior microfilter is delaminating and it is blocking the air flow.

CORRECTION

Replace the interior microfilter with the part number listed below.

PROCEDURE

Review the Repair History (Claims) section in the Warranty Vehicle Inquiry (WVI) at its bottom section to confirm that a prior claim for this repair procedure (64 11 90 03 00) has not already been submitted and accepted.

Remove the interior microfilter and replace it with a new interior microfilter on a trial basis.

- If the air flow rate is now OK (normal), return the vehicle to the customer.

Note: Removing the interior microfilter includes the visual inspection.

- If the air flow rate is still too low after the interior microfilter has been replaced, continue the diagnosis.

PARTS INFORMATION

Only use and invoice the part number below.

Part Number	Description	Quantity
64 11 5 A30 A93	Nanoparticle filter (Interior Microfilter)	1

CLAIM INFORMATION

Standalone Repair and/or the Maintenance Program has expired.

Covered, one-time, under the terms of the BMW New Vehicle Limited Warranty for Passenger Cars and Light Trucks as described below.

Repair Code: 6411900300 i20 Air flow rate of interior ventilation too low (microfilter)

Below are the special flat rate labor operation code choices for this action.

Labor Operation	Description	Labor Allowance
00 74 286	Replace interior filter (Main work)	3 FRU
Or:		
00 74 931	Replace interior filter (Plusposition work)	2 FRU

If you are using a Main labor code for another repair, use the Plus code labor operation 00 74 931 instead of 00 74 286.

In Conjunction with the BMW Maintenance Program

If the vehicle has an active maintenance program and the maintenance service task with the connected interior microfilter replacement shows either Bundling Eligible (BE), Recommended or Due in the Service status field, and there is a confirmed low airflow issue with the installed standard microfilter, submit and:

- Claim the Standard Scope labor operation code 00 00 105 "Main" under the BMW Maintenance Program Repair Code 85 99 05 01 MP, and then
- Claim the special interior microfilter "Plusposition" labor operation code 00 74 931 with the part number provided above under Repair Code 64 11 90 03 00

Other Repairs (Air flow rate did not Improve)

If other eligible and covered work is performed because of performing the ISTA diagnostics, the related test plans, and/or other diagnosis, claim this work with the applicable Repair Code and the labor operation codes (including the diagnosis) that applies.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

