

**Technical Service Bulletin (TSB)**  
**Front Right Fender is not Flush with Passenger Door**

<b>REFERENCE:</b>	<b>TSB:</b> 23-086-23 <b>GROUP</b> 23 - Body	<b>Date:</b>	July 28, 2023	<b>REVISION:</b>	-
<b>VEHICLES AFFECTED:</b>	2023 (WS) Grand Wagoneer/Wagoneer This bulletin applies to vehicles built on or after April 13, 2023 (MDH 0413XX) and on or before May 15, 2023 (MDH 0515XX).			<b>MARKET APPLICABILITY:</b>	
				<input checked="" type="checkbox"/> NA	<input type="checkbox"/> CH
				<input type="checkbox"/> EE	<input type="checkbox"/> IAP
				<input type="checkbox"/> SA	<input checked="" type="checkbox"/> MEA
<b>CUSTOMER SYMPTOM:</b>	Front right fender (passenger side) is not flush with door.				
<b>CAUSE:</b>	Fender out of specification.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-226, date of issue July 28, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

**REPAIR SUMMARY:**

This bulletin involves inspecting the front right fender for an overflush condition and possibly adjusting the fender to be flush.

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-00-15-96	Fender, Right - Inspect (0 - Introduction)	6 - Electrical and Body Systems	0.2 Hrs.
23-00-15-97	Fender, Right - Inspect, Adjust and Touch-Up Paint (0 - Introduction)	6 - Electrical and Body Systems	0.3 Hrs.
Failure Code	ZZ	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
1 (AR)	04889598AC	Paint, Touch Up Brush	Bright White Clear Coat - PW7
1 (AR)	68154436AB	Paint, Touch Up Brush	Diamond Black Crystal Clear Coat - PXJ
1 (AR)	06102696AB	Paint, Touch Up Brush	Velvet Red - PRV
1 (AR)	06103207AA	Paint, Touch Up Brush	Silver Zynith Clear Coat/ Atomic Silver Metallic - PSE
1 (AR)	06103347AA	Paint, Touch Up Brush	Baltic Gray Metallic Clear Coat - PAS

Qty	Part No.	Description	Notes
1 (AR)	06103357AA	Paint, Touch Up Brush	River Rock - PCG
1 (AR)	06103351AA	Paint, Touch Up Brush	Midnight Sky Pearl Coat - PCQ
1 (AR)	06103359AA	Paint, Touch Up Brush	Rocky Mountain Pearl Coat - PFJ
1 (AR)	06103349AA	Paint, Touch Up Brush	Ember Pearl Coat - PHC

**NOTE: Touch Up Paint will need to be claimed for \$1.00 USD per vehicle using part number NPN.**

#### DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Inspection Procedure. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Inspection Procedure.

**NOTE: This Inspection Procedure involves inspecting the front right fender only. Do not inspect the front left fender. Fender can be up to 3.0 mm (0.11 in.) overflush.**

- Using a 0.5 mm (0.01 in.) gauge, measure the front right fender for an overflush condition to the passenger door at the body line (Fig. 1) .



Fig. 1

#### Front Right Fender Overflush

- Was the front right fender overflush to the door (Fig. 1) ?
  - YES>>> Proceed to [Step 1](#) of the Repair Procedure.
  - NO>>> This bulletin does not apply. Use the Inspection LOP (23-00-15-96) to close the active RSU.

**SPECIAL TOOLS/EQUIPMENT:**

Description	Ref. No.	Notes
Gauges, Clearance Measurement, Non-Metallic	2022300230	Essential Tool

**REPAIR PROCEDURE:**

**NOTE:** This Repair Procedure involves adjusting the front right fender, do not remove the front right fender.

1. Fully open the front passenger side door.
2. Locate the fender bolt attached to the A-pillar (Fig. 2) .



**Fig. 2**  
**Fender Bolt At A-Pillar**

3. Loosen but do not remove the fender bolt (Fig. 2) .
4. Adjust the fender until it is within flushness specification of 0.5 mm (0.01 in.) to the passenger door.
5. Tighten the fender A-pillar bolt to 10.5 N·m (7.7 ft. lbs.).
6. Touch up any chipped paint on the A-pillar bolt (Fig. 2) .

**POLICY:**

Reimbursable within the provisions of the warranty.

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