

Technical Service Bulletin (TSB)
ACC Etching on Start/Stop Button Shy

REFERENCE:	TSB: 08-184-23 GROUP 08 - Electrical	Date:	July 27, 2023	REVISION:	-
VEHICLES AFFECTED:	2023 (DT) RAM 1500 Pickup This bulletin applies to vehicles built on May 09, 2022 (MDH 0509XX) equipped with Remote Keyless Entry (Sales Code GXM).	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA		<input type="checkbox"/> MEA	
		<input type="checkbox"/> SA		<input type="checkbox"/> IAP	
		<input type="checkbox"/> EE		<input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	Customers may experience: <ul style="list-style-type: none"> ACC (Accessory Position) etching missing on Stop/Start button. 				
CAUSE:	Incorrect Stop/Start button installed.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-223, date of issue July 27, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves inspecting and possibly replacing the Keyless Ignition Node (KIN).

NOTE: There is no issue with the ignition switch or the switching of positions, but with the indication of the ACC lamp around the switch when in the ACC position. There is also cluster EVIC indication when the ignition is in the ACC position.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-19-74-93	Module, Keyless Ignition Node (KIN) - Inspect (2 - Skilled)	6 - Electrical and Body Systems	0.2 Hrs.
08-19-74-94	Module, Keyless Ignition Node (KIN) - Inspect and Replace (2 - Skilled)	6 - Electrical and Body Systems	0.3 Hrs.
Failure code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68336255AC	Switch, Ignition - Push Button	Keyless Ignition Node

SPECIAL TOOLS/EQUIPMENT:

Description	Ref. No.	Notes
wITECH or Equivalent	-	-

DIAGNOSIS:

Using a Scan Tool (wiTECH) with the appropriate Diagnostic Procedures available in DealerCONNECT/ Service Library, verify all related systems are functioning as designed. If Diagnostic Trouble Codes (DTCs) or symptom conditions, other than the ones listed above are present, record the issues on the repair order and repair as necessary before proceeding further with this bulletin.

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies to vehicles on the RSU VIN list.**

INSPECTION:

1. Inspect the Stop/Start button for missing ACC etching ([Fig. 1](#)) .



Fig. 1
Stop/Start Button

2. Is the ACC etching missing?
 - YES>>> Proceed to [Step 1](#) of the Repair Procedure.
 - NO>>> This bulletin does not apply. Use Inspect LOP (18-19-74-93) to close this active RSU.

REPAIR PROCEDURE:

1. Replace the KIN module. Refer to the detailed service procedures listed in DealerCONNECT>Service Library under: 08 - Electrical / 8E - Electronic Control Modules / Module, Keyless Ignition Node (KIN) / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

This bulletin is supplied as technical information only and is not an authorization for repair. No part of this publication may be reproduced, stored in a retrieval system, or transmitted, in any form or by any means, electronic, mechanical, photocopying, or otherwise, without written permission of FCA US LLC.