

REFERENCE:	TSB: 14-005-23 GROUP 14 - Fuel System	Date:	July 25, 2023	REVISION:	-
VEHICLES AFFECTED:	2020 - 2022 (WK) Jeep Grand Cherokee 2020 - 2023 (WD) Dodge Durango This bulletin applies to WD vehicles built on or before December 21, 2022 (MDH 1221XX).	MARKET APPLICABILITY:			
CUSTOMER SYMPTOM:	The customer may experience the following: <ul style="list-style-type: none"> Hard to fill fuel tank, premature fuel nozzle shut off. 				
CAUSE:	Fuel tank filler tube				

REPAIR SUMMARY:

This bulletin involves inspecting and replacing the fuel filler tube.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
14-60-15-9F	Tube, Fuel Tank - Replace (1 - Semi-Skilled)	1 - Engine Repair and Performance	0.6 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	68377769AE	Tube Assembly - Fuel Tank Filler	WK 2020-2022 ERC or WK 2020-2021 EZH
1 (AR)	68250911AN	Tube Assembly - Fuel Tank Filler	WK 2020-2021 ESG or WK 2020-2021 ESD
1 (AR)	68619154AB	Tube Assembly - Fuel Tank Filler	WD 2021-2023 ERC, WD 2020-2023 EZH, WD 2023 ESD, WD 2022 ESG, WD 2020 ERC+NAS=NA1=NAM or WD 2020 EZH+NAS=NA1=NAM,
1 (AR)	68250923AN	Tube Assembly - Fuel Tank Filler	WD 2021 ESD, WD 2020-2021 ESG or WD 2020 ERC+NAA

DIAGNOSIS:

If the customer describes any of the symptoms listed above in the customer symptom section, perform the Repair Procedure.

NOTE: Before performing this bulletin all other diagnostic procedure in Service Library 14 - Fuel System / Fuel Delivery, Gas / Diagnosis and Testing Hard To Fill With fuel and Warranty Newsletter volume 6, issue 3, published May 6,2020 titled about “All vehicles with capless fuel filler systems” should be performed/reviewed.

REPAIR PROCEDURE:

1. Has all other diagnostic procedures been performed?
 - YES>>> Proceed to [Step 2](#).
 - NO>>> Perform and/or review all other information regarding capless fuel filler systems.
2. Replace fuel filler tube. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>14 - Fuel System / Fuel Delivery, Gas / Tube, Fuel Tank Filler / Removal/ Installtion.

POLICY:

Reimbursable within the provisions of the warranty.

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