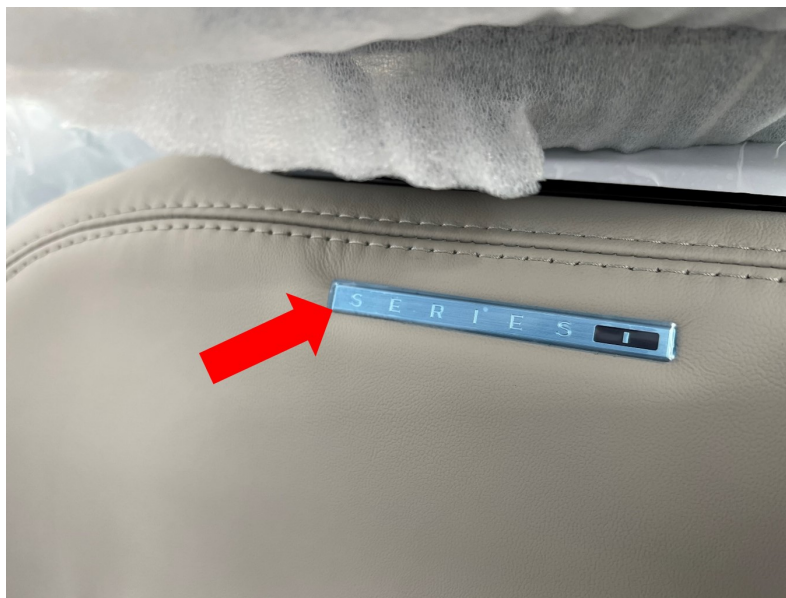


<b>REFERENCE:</b>	<b>TSB:</b> 23-081-23 REV. A <b>GROUP</b> 23 - Body	<b>Date:</b>	July 20, 2023	<b>REVISION:</b>	23-081-23
<b>VEHICLES AFFECTED:</b>	<b>2023 (WS) Grand Wagoneer/Wagoneer</b> This bulletin applies to vehicles built on or after January 09, 2023 (MDH 0109XX) and on or before April 04, 2023 (MDH 0404XX) equipped with Sea Salt/Black (Sales Code D7) or Global Black (Sales Code X7).	<b>MARKET APPLICABILITY:</b>			
<b>CUSTOMER SYMPTOM:</b>	Mismatched front seat covers (one or more seat covers have a "SERIES 1" badge (Fig. 1) , others have no badges). 2023 (WS) Grand Wagoneer/Wagoneer front seat covers do not have badges.				
<b>CAUSE:</b>	Model Year 2022 front seat covers installed.				

This bulletin supersedes Technical Service Bulletin (TSB) 23-081-23, date of issue July 06, 2023, which should be removed from your files. All revisions are highlighted with **\*\*asterisks\*\*** and include an updated RSU number, additional MEA LOP and Repair Procedure Note.

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) **\*\*23-215, date of issue July 20, 2023\*\***. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.



**Fig. 1**  
**Incorrect "SERIES 1" Badge Front Seat Cover**

**REPAIR SUMMARY:**

This bulletin involves possibly replacing mismatched seat cover(s).

**CLAIMS DATA:**

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-20-40-99	Cover, Seat Front - Replace ( <b>One Side Only, Both NA or MEA Markets</b> )	6 - Electrical and Body Systems	1.7 Hrs.
**23-20-40-9A	Covers, Seat Front - Replace ( <b>Both Sides, MEA Market ONLY</b> )	6 - Electrical and Body Systems	3.0 Hrs.**
Failure Code	ZZ	Service Action	

**SPARE PARTS:**

Qty	Part No.	Description	Notes
1 (AR)	7HQ77WUCAC	Cover	Left Front Seat Cover (Sales Code D7)
1 (AR)	7HQ76WUCAC	Cover	Right Front Seat Cover (Sales Code D7)
1 (AR)	7HQ77VA6AC	Cover	Left Front Seat Cover (Sales Code X7)
1 (AR)	7HQ76VA6AC	Cover	Right Front Seat Cover (Sales Code X7)

**DIAGNOSIS:**

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. If any vehicle not on the VIN list exhibits the symptom listed above in the customer symptom section, perform the Repair Procedure.

**REPAIR PROCEDURE:**

1. Replace the front seat covers as required. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body / Seats, Front / Cover, Seat Back, Front / Removal and Installation.

**NOTE:**

- **\*\*Use LOP (23-20-40-99) if only one seat cover was replaced for North American or Middle East and Africa markets to close the active RSU.**
- **Use LOP (23-20-40-9A) if BOTH front seat covers were replaced for the Middle East and Africa market ONLY, to close the active RSU.\*\***

**POLICY:**

Reimbursable within the provisions of the warranty.

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