

REFERENCE:	TSB: 11-001-23 GROUP 11 - Exhaust System	Date:	July 20, 2023	REVISION:	-
VEHICLES AFFECTED:	2023 (LA) Dodge Challenger 2023 (LD) Dodge Charger 2023 (LX) Chrysler 300 This bulletin applies to vehicles built on or after February 08, 2023 (MDH 0208XX) on or before February 11, 2023 (MDH 0211XX).	MARKET APPLICABILITY:			
CUSTOMER SYMPTOM:	Battery Compartment (12-Volt) hot to touch (can result in 12-Volt battery deterioration).				
CAUSE:	Underbody heat shield missing.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-216, date of issue July 20, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves installing an underbody heat shield.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-75-19-90	Underbody Heat Shield - Install (0 - Introduction)	1 - Engine Repair and Performance	0.2 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	04780895AB	Shield, Spare Tire	Underbody Heat Shield

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. If any vehicle not on the VIN list exhibits any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

1. Raise and support the vehicle. Refer to the detailed service procedures available in DealerCONNECT/ Service Library under: 04 - Vehicle Quick Reference / Hoisting / Standard Procedure.
2. Locate the right rear underbody spare tire tub location (Fig. 1) .

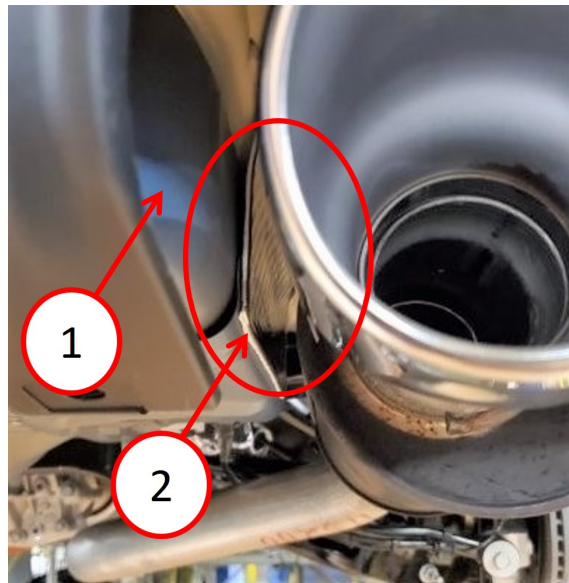


Fig. 1
Heat Shield Location And Installed

- 1 - Spare Tire Tub
- 2 - Heat Shield Location

NOTE: It may be necessary to clean the surface area location before applying the heat shield.

3. Remove the peel and stick backing off from the heat shield.
4. Install the heat shield, place it on the location (Fig. 2) and apply pressure across the heat shield to ensure adhesion.



Fig. 2
Heat Shield Installed

5. Lower the vehicle.

POLICY:

Reimbursable within the provisions of the warranty.

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