

REFERENCE:	TSB: 23-083-23 GROUP 23 - Body	Date:	July 12, 2023	REVISION:	-
VEHICLES AFFECTED:	2018 - 2023 (JL) Jeep Wrangler 2020 - 2023 (JT) Jeep Gladiator This bulletin applies to vehicles built on or before June 02, 2023 (MDH 0602XX).	MARKET APPLICABILITY:			
		<input checked="" type="checkbox"/> NA		<input checked="" type="checkbox"/> MEA	
		<input type="checkbox"/> SA		<input type="checkbox"/> IAP	
		<input type="checkbox"/> EE		<input type="checkbox"/> CH	
CUSTOMER SYMPTOM:	One or both sunvisors rocking or are loose.				
CAUSE:	Missing foam pads.				

REPAIR SUMMARY:

This bulletin involves adding foam pads to both sunvisor body mounts.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-20-75-94	Add Foam Pad to Both Left and Right Sunvisor Mount's (0 - Introduction)	23 - Body	0.3 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
2	68643986AA	Foam, Patch (Peel and Stick)	25 X 55 mm

DIAGNOSIS:

If the customer describes any of the symptom listed above in the customer symptom section, perform the Repair Procedure.

NOTE: This Repair Procedure involves adding the foam pads to both visor mounting points, even if only one has the symptom/condition. Both sides must have the foam pad installed.

REPAIR PROCEDURE:

1. Remove the sunvisor. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body / Interior / Visor / Removal.

NOTE: Do not apply foam pads to the visors.

2. Peel and stick the foam pad to the sunvisor body mount (Fig. 1) . Ensure it is aligned horizontally with the front of the vehicle (Fig. 2) .



Fig. 1

Foam Pad To The Left Side Sunvisor Body Mount Location

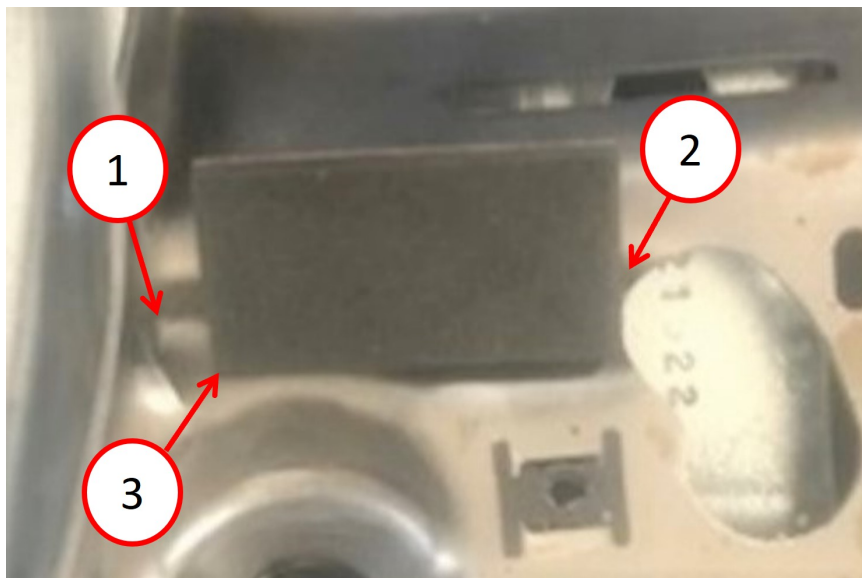


Fig. 2

Foam Pad To The Sunvisor Body Mount Alignment Points

- 1 - Align Edge Of Foam To The Hole In Body LH/RH
- 2 - Align Edge Of Foam To The Channel Form In The Body LH/RH
- 3 - Horizontally Placed Foam Pad - Left Side

3. Install the sunvisor. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body / Interior / Visor / Installation. Tighten fasteners to 2.5 N·m (22 in. lbs.).

POLICY:

Reimbursable within the provisions of the warranty.

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