

REFERENCE:	TSB: 08-161-23 GROUP 08 - Electrical	Date:	July 7, 2023	REVISION:	-
VEHICLES AFFECTED:	2023 (WS) Grand Wagoneer/Wagoneer This bulletin applies to vehicles built on and after January 17, 2023 (MDH 0117XX) and on and before March 29, 2023 (MDH 0329XX) equipped with Rear Seat Video Group (Sales Code AV1) and Seatback Video Screens (Sales Code RHH).	MARKET APPLICABILITY: <input type="checkbox"/> NA <input type="checkbox"/> CH <input type="checkbox"/> EE <input type="checkbox"/> IAP <input type="checkbox"/> SA <input checked="" type="checkbox"/> MEA			
CUSTOMER SYMPTOM:	The vehicle is missing the second media remote.				
CAUSE:	The second media remote is missing.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-202, date of issue July 07, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

REPAIR SUMMARY:

This bulletin involves placing the missing media remote in the vehicle, and informing customer that the second remote is in the vehicle.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
08-20-03-91	Second Remote - Place In Vehicle (0 - Introduction)	6 - Electrical and Body Systems	0.1 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1	68596059AA	Media Remote	

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the repair. **This RSU only applies to vehicles on the RSU VIN list.**

REPAIR PROCEDURE:

1. Add one media remote to the vehicle (Fig. 1) .



Fig. 1
Media Remote

POLICY:

Reimbursable within the provisions of the warranty.

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