

REFERENCE:	TSB: 23-081-23 GROUP 23 - Body	Date:	July 6, 2023	REVISION:	-
VEHICLES AFFECTED:	2023 (WS) Grand Wagoneer/Wagoneer This bulletin applies to vehicles built on or after January 09, 2023 (MDH 0109XX) and on or before April 04, 2023 (MDH 0404XX) equipped with Sea Salt/Black (Sales Code D7) or Global Black (Sales Code X7).	MARKET APPLICABILITY:			
CUSTOMER SYMPTOM:	Mismatched front seat covers (one seat cover has a "SERIES 1" badge (Fig. 1) , the other has no badge). 2023 (WS) Grand Wagoneer/Wagoneer front seat covers do not have badges.				
CAUSE:	Model Year 2022 front seat covers installed.				

This Technical Service Bulletin (TSB) has also been released as a Rapid Service Update (RSU) 23-200, date of issue July 06, 2023. All applicable RSU VINs have been loaded. To verify this RSU service action is applicable to the vehicle, use VIP or perform a VIN search in DealerCONNECT/ Service Library. All repairs are reimbursable within the provisions of warranty. This RSU will expire 18 months after the date of issue.

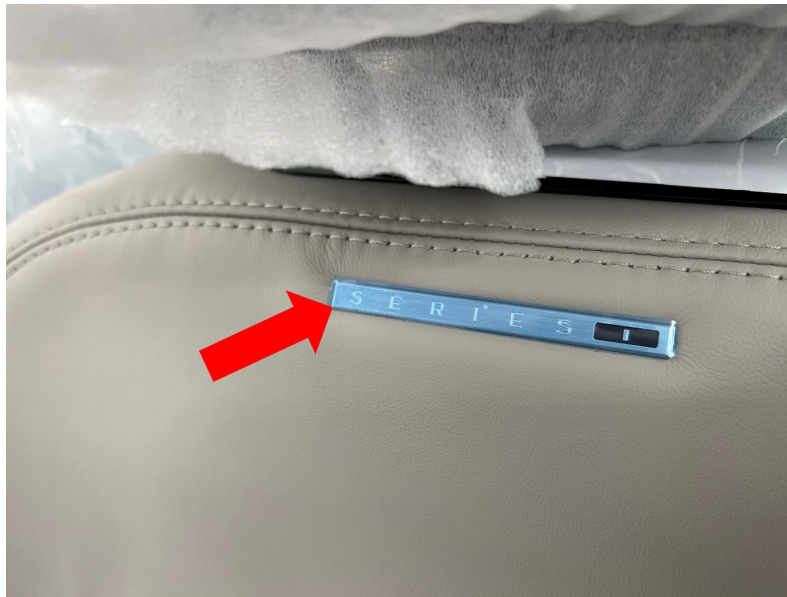


Fig. 1
Incorrect "SERIES 1" Badge Front Seat Cover

REPAIR SUMMARY:

This bulletin involves replacing one front seat cover containing the "SERIES 1" badge.

CLAIMS DATA:

Labor Operation No:	Labor Description	Skill Category	Labor Time
23-20-40-99	Cover, Seat Front - Replace (Either Side)	6 - Electrical and Body Systems	1.7 Hrs.
Failure Code	ZZ	Service Action	

SPARE PARTS:

Qty	Part No.	Description	Notes
1 (AR)	7HQ77WUCAC	Cover	Left Front Seat Cover (Sales Code D7)
1 (AR)	7HQ76WUCAC	Cover	Right Front Seat Cover (Sales Code D7)
1 (AR)	7HQ77VA6AC	Cover	Left Front Seat Cover (Sales Code X7)
1 (AR)	7HQ76VA6AC	Cover	Right Front Seat Cover (Sales Code X7)

DIAGNOSIS:

If a customer's VIN is listed in VIP or your RSU VIN list, perform the Repair Procedure. If any vehicle not on the VIN list exhibits the symptom listed above in the customer symptom section, perform the Repair Procedure.

REPAIR PROCEDURE:

NOTE: Only replace the one front seat cover with the badge.

1. Replace the front seat cover that has the "SERIES 1" badge as required. Refer to the detailed service procedures available in DealerCONNECT/Service Library under: Service Info>23 - Body / Seats, Front / Cover, Seat Back, Front / Removal and Installation.

POLICY:

Reimbursable within the provisions of the warranty.

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