



## STAR ONLINE PUBLICATION



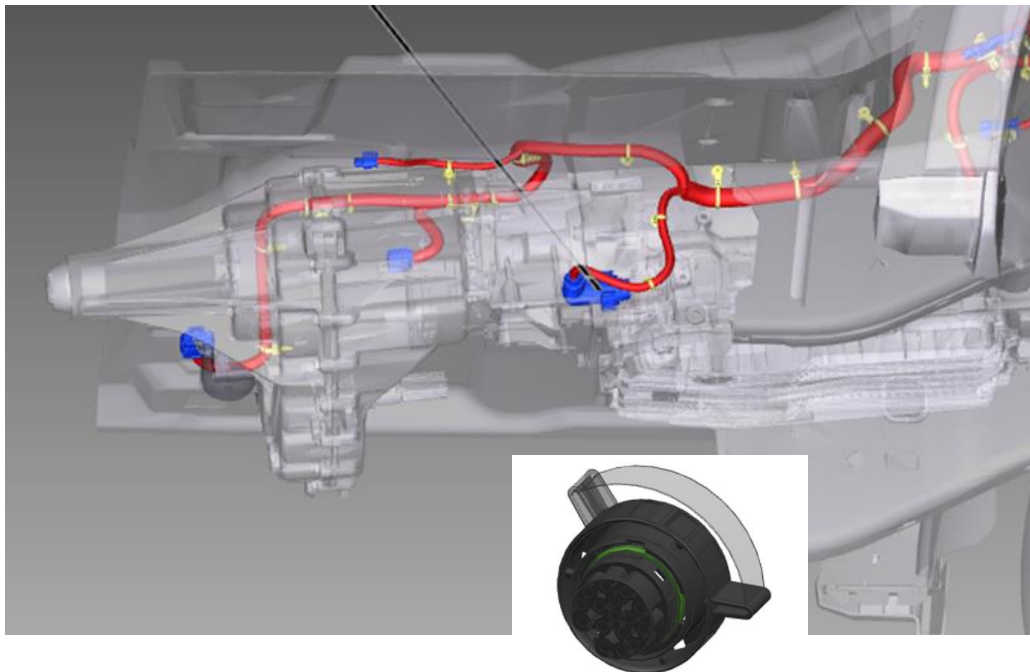
**Case Number:** S2308000094

**Release Date:** July 2023

**Symptom/Vehicle Issue:** Check Engine Lamp (CEL) On, Service Transmission Message

**Owner Complaint/Technician Observation:** The owner may complain that the vehicle is not shifting into gear. The instrument Panel Cluster (IPC) displays a "Service Transmission" message. The technician may find Diagnostic Trouble Codes (DTC) U0101 Lost Communication with The Transmission Control Module (TCM).

**Discussion:** Inspect connector D2735A at the transmission as shown, look for any signs of pushed-out terminals secure or replace any terminals as needed. If no signs of pushed out terminals secure the connector by its rotating collar to ensure the connector is completely seated.



**Full Repair Kit:** 68305267AA

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found**