

STAR ONLINE PUBLICATION















Case Number: S2308000091

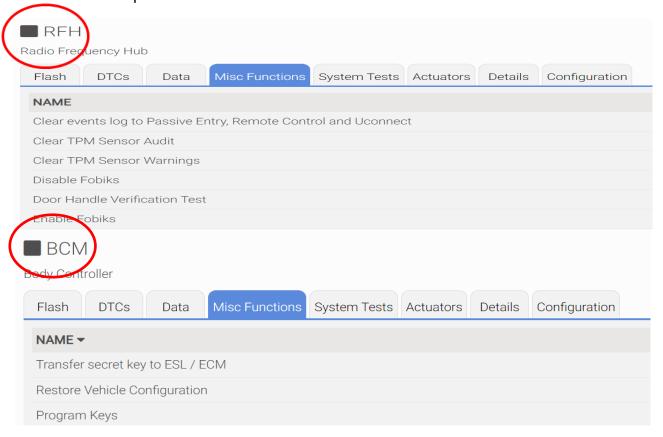
Release Date: July 2023

Symptom/Vehicle Issue: Key Programming, Lost Keys, Tool Response 0x22 Negative

Response

Technician Observation: The owner is requesting to have new keys programmed.

Discussion: There are two methods for programming keys, if the vehicle is equipped with Keyless Go - Passive Enty (PE) sales code GX4, programming is done through the Radio Frequency HUB (RFHUB). If the vehicle does not have Keyless Go, the programming is done through the Body Control Module (BCM) view – Service Library (SL) Electronic Control Modules>Standard Procedure>Module Replacement Guide.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found

FCA US LLC Version 4.3 10/29/2020