



STAR ONLINE PUBLICATION



Case Number: S2309000005

Release Date: July 2023

Symptom/Vehicle Issue: Squeak, squeal or chirp noise (belt noise) can be heard from engine compartment.

Customer Complaint/Technician Observation: Customer complaint may include a squeak, squeal or chirp noise (belt noise) can be heard, at times, coming from engine compartment.

Discussion: If the above symptoms can be duplicated and the noise appears to be originating from the P1F (the High Voltage Alternator) pulley, DO NOT attempt to re-torque the pulley nut. If the nut is thought to be improperly torqued, the High Voltage Alternator would have to be replaced.

Please see page 2 of this document for pulley (nut) location.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

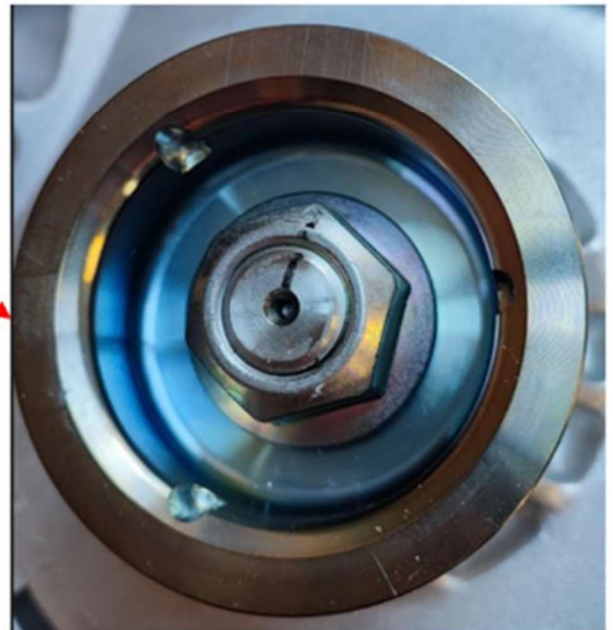
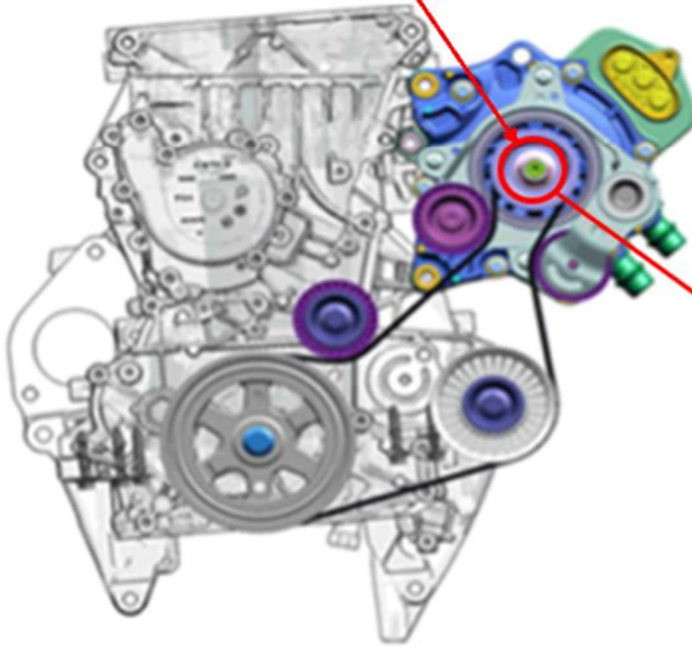
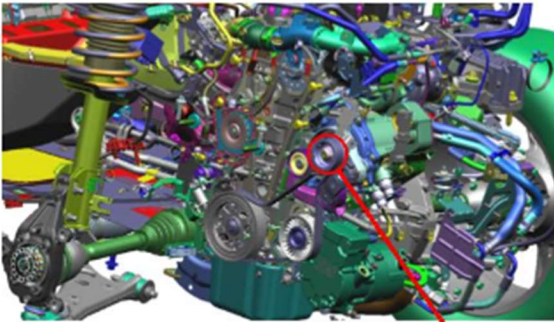
Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found



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P1F High Voltage Alternator location



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