



## STAR ONLINE PUBLICATION



**Case Number:** S238A000035

**Release Date:** July 2023

**Symptom/Vehicle Issue:** Pop Or Static Noise From Radio As The Vehicle Is Being Started

**Discussion:** Customer may complain there is a popping or static noise coming from the speakers as the car is being started. Engineering team is investigating the issue. Replacing the Amplifier, Speakers, Radio, or Antenna will not solve the issue.

**Please Do Not Replace Amplifier, Speakers, Radio or Antenna for this concern.** Engineering is investigating.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**