



## STAR ONLINE PUBLICATION



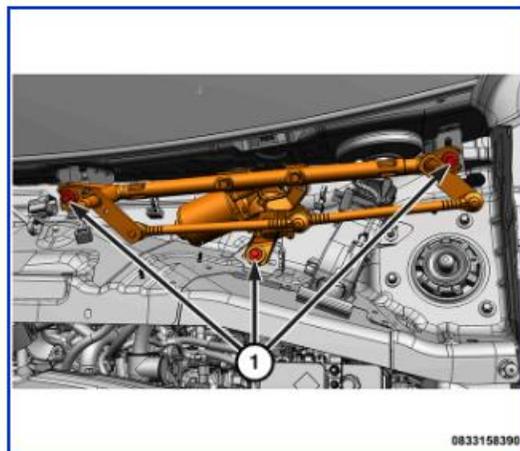
**Case Number:** S2323000056

**Release Date:** July 2023

**Symptom/Vehicle Issue:** Buzz Squeak Rattle (BSR) from the cowl or instrument panel area over bumps or turning.

**Customer Complaint/Technician Observation:** Customer may describe a creak or rattle type noise from the dash, instrument panel, or forward cab area. Noise may happen over rough roads or in turns.

**Discussion:** Use chassis ears to aid in locating the region of the noise. Place ears on both the engine bay side and interior side of the cowl. If the noise is concentrated in the left side of the cowl below the windshield, verify all fasteners and wiper components are tight and secured.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

**Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.**