



STAR ONLINE PUBLICATION



Case Number: S2323000055

Release Date: July 2023

Symptom/Vehicle Issue: Buzz Squeak Rattle (BSR) From Under Vehicle While Driving Or Operating The Vehicle.

Customer Complaint/Technician Observation: Customer may complain of a BSR that occurs with engine running, driving, or driving over rough surfaces. Sound may appear to be coming from below the floor.

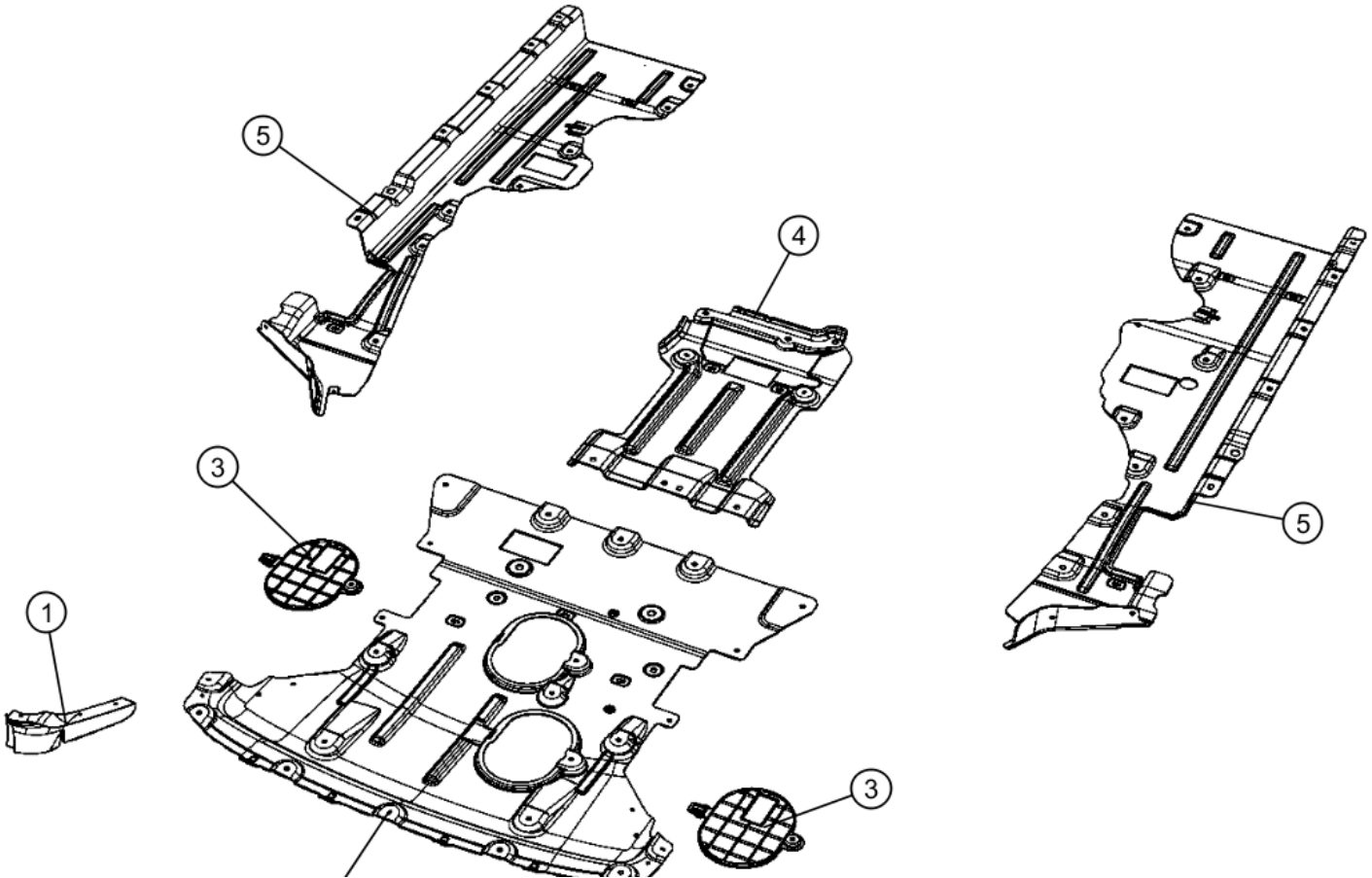
Discussion: After verification of the BSR complaint with a test drive, inspect ALL skid plate, belly pan, and brace fasteners for proper torque.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechConnect, eCONTACT or Service Library entry if no solution is found.



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