



STAR ONLINE PUBLICATION



Case Number: S2308000082

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Symptom/Vehicle Issue: No Crank, No Start with a Malfunction Indicator Lamp (MIL) on, Service Air Suspension Warning Message, Evaporative Emission System Faults or Power Inverter Module (PIM) or Power Electronic Coolant Pumps on a PHEV

Technician Observation: The above system-related concerns may be observed after a recent repair involving the removal of the second-row seat. Diagnostic Trouble Code (DTC) U0109 Lost Communication with the Fuel Pump Control Module, Loss of Communication with The Air Suspension Control Module, Evaporative System or PHEV vehicle associated concerns with PIM or cooling system pumps may be present.

Discussion: Inspect the harness routing at the seat mounting location as seen below. Repair any pinched harness conditions using the harness repair guidelines within Service Library. Reposition and isolate the harness away from the seat mounting location before reinstalling the seat.



This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found