

Case Number: S2308000081

Release Date: July 2023

Symptom/Vehicle Issue: Cluster Displays "Lamp Out" Message, Turn Signal Inoperative

Customer Complaint/Technician Observation: The owner complains of a "Lamp Out" message displayed on the cluster. The technician observed Diagnostic Trouble Codes (DTCs) B163A-15 Front Left Turn Lamp 1 Control-Circuit Short to Battery or Open, B163A-11-Front Left Turn Lamp Control-Circuit Short to Ground.

Discussion: Use the below wiring diagram as a guide to inspect the involved L60 and L61 turn signal circuits. Review the highlighted areas as suspect inspection points and the component connectors at the Body Control Module (BCM). If corrosion is present at the BCM connector, repair any suspect water entry locations at the windshield, body seams, or HVAC filter housing to cowl seal and follow the below steps.



Only perform the following steps after the normal DTC diagnostic procedures have been followed.

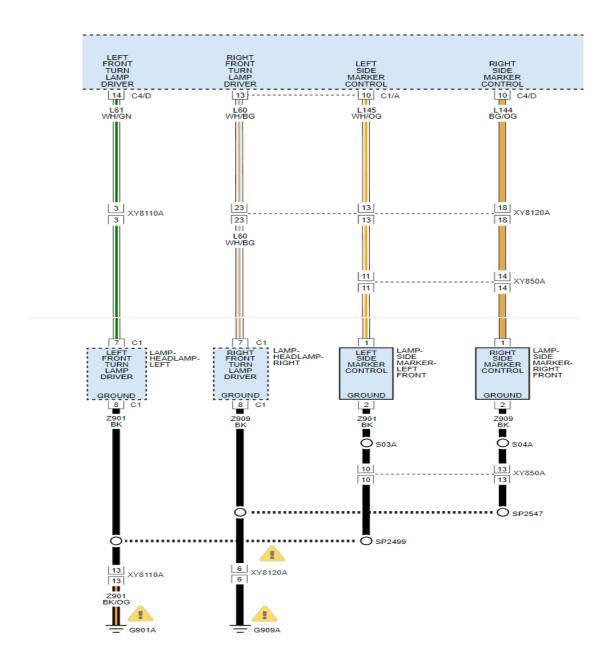
1)Unplug the involved BCM connector.

- 2) If there is corrosion or moisture, dry as needed.
- 3) Apply dielectric grease 05013781AB Nyogel and secure all connectors.
- 4)Test operation to complete.

This document does not authorize warranty repairs. This communication documents a record of past experiences. STAR Online does not provide any conclusions about what is wrong with the vehicle. Rather, it captures all previous cases known that appear to be similar or related to the vehicle symptom / condition. You are the expert, and you are responsible for deciding on the appropriate course of action.

Contact STAR Center, or your Technical Assistance Center Via TechCONNECT or eCONTACT ticket if no solution is found





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