

Product Notice

Date: August 1, 2023

Contact Number: 734-384-7898

Contact Name(s): Tenneco / DRiV Warranty



Products

Part Number(s): K90262 and K90263

Product Name: Ball Joint

Packaging Label Date Codes Affected: All

Reason / Process for Return

DRiV has determined that some of these parts do not meet engineering specifications. Please return all inventory of part numbers K90262 and K90263 to DRiV.

1. Please identify affected units and return the inventory.
2. Email warranty@driv.com with the number of units being returned, reference RGA # 29206 in the subject line.
3. The warranty department will then issue call tags to return the product to:

DRiV Inc.
Return Center
RGA # 29206
2250 Midway Ln
Smyrna, TN 37167

4. Credit will be issued to your account upon receipt of returned product.
5. Reorder replacement product, as required.

If you have any questions, please call 734-384-7898 and speak with a Warranty CSR.

Visual Aid

Part Image Example



Label Example

