HONDA

ServiceNews Article

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A23090A Version 1

Door Weatherstrip Loose or Not Set

AFFECTED VEHICLES

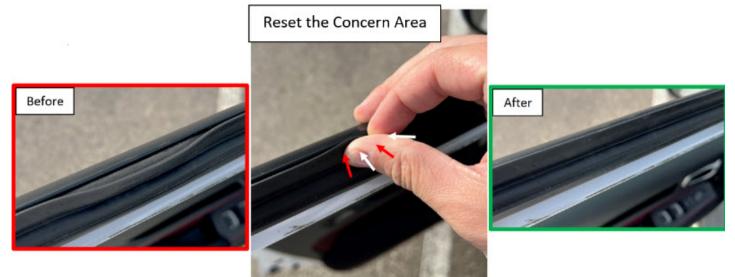
| Year | Model | Trim Level |
|---------|--------|------------|
| 2018–23 | Accord | ALL |
| 2022–23 | Civic | ALL |

We have seen several claims where dealers state loose or unset weatherstrips at the door sash.



When a car comes in with this condition, you can successfully reinstall an undamaged weatherstrip back in place until permanent countermeasure parts are available.

Use the technique below to get the customer back on the road quickly.



Once the weatherstrip is reattached, carefully suggest to your customer that the seal may become dislodged from the door sash if used when exiting or entering the vehicle.

Share the recommendation below with your customer:

To reduce the chance of dislodging the weatherstrip, grab the outside edge of the door trim rather than the weatherstrip.



END