

Notice Overview

Preview

Users Read History Report

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Notice Audience

Markets - America, Canada

Visibility

General Manager / Business Owner, Technician, Parts / Accessories Coordinator, Sales Executive, Clothing Sales, Sales Manager, Aftersales Manager, Service Leader / Advisor, Accounts / Admin, Marketing Executive

Notice Details

Ref24975

TitleACTIVE PRELOAD REDUCTION LAUNCHES FOR TIGER 1200

SubjectCorporate/Marketing

PriorityNo

Auto Release and Archive Options

Automatic Release24/08/2023Released24/08/2023 15:07:38

Archive Opened NoticesNo

Archive Unopened NoticesNo

Automatic Delete24/11/2023Auto Delete in 83.0 Days

Notice Body

TOL NOTICE (USCA) – August 24, 2023

TOL Ref. # 24975-MKT

ACTIVE PRELOAD REDUCTION LAUNCHES FOR TIGER 1200



Triumph Motorcycles has released a brand-new enhancement to its advanced Showa semi-active suspension across the current Tiger 1200 range,

The new Active Preload Reduction feature has been developed to lower the resting seat height by reducing the rear suspension preload as the Tiger 1200 slows.

For the Tiger 1200 GT, GT Pro, and GT Explorer models there are currently two seat height settings – 33.46” (850mm) and 34.52” (870mm), while for the Rally Pro and Rally Explorer models these are 34.44” (875mm) and 35.23” (895mm).

When these motorcycles are fitted with the accessory low seat option, the seat position is lowered by an additional .78” (20mm), giving a lowest seat height of 32.67” (830mm) on the GT family and 33.66” (855mm) on the Rally family.

After the software update, Tiger 1200 Riders can engage this feature by holding the “Home” on the right switch cube for one second.

As noted in the press release and on the website:

There will be no upgrade fee for existing customers to access the new feature, however standard dealership labor rates will apply for the service of the motorcycle.

This function was included in triumph diagnostic tool 2023.04 as described in TOL #24853 released on August 4, 2023.

More information on this exciting new feature is available via the attached [Press Release](#) which has already been shared with all relevant industry and lifestyle media. This information is also posted Triumph's official websites and will be included in a national consumer email. You may find all relevant assets on the [Media Site](#).

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.