

TIGER 1200 GT SUSPENSION CONTROL UNIT SOFTWARE ERROR

TRIUMPH

Notice Information	
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Subject:	Service/Technical

TOL NOTICE (US&CA) – August 18, 2023

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TIGER 1200 GT SUSPENSION CONTROL UNIT SOFTWARE ERROR

We have become aware of an error with the latest Suspension Control Unit (SCU) software for Tiger 1200 GT PM1 models.

If the SCU software on these models is updated using 2023-04 onwards, the error will cause DTC U0323 (*Software Incompatibility with Instrument Panel Cluster Control Module*) to be flagged, along with a corresponding suspension warning symbol displayed on the instrument panel. The root cause has been traced to an error in a configuration file. **A revised configuration file is in development and will be released via TDT as soon as possible.**

We recommend that you **do not** update the SCU on Tiger 1200 GT motorcycles until the revised calibration has been released.

If you have already updated any motorcycles with this software that now have these symptoms present, please contact Triumph for guidance.

Other Tiger 1200 models (GT Pro, Rally Pro, GT Explorer, Rally Explorer) **are not** affected by this error.

If you have any additional questions, please contact Triumph Customer Support at (888) 284-6288.