



Preliminary Information

PIT6050 Infotainment Control Switch or HD Radio Do Not Function After Radio Replacement

[Proactive](#)

[Models](#)

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Buick	Enclave	2022 - 2023	All	All	All	All
Buick	Encore GX	2021 - 2023	All	All	All	All
Buick	Envision	2021 - 2023	All	All	All	All
Cadillac	CT4	2021 - 2023	All	All	All	All
Cadillac	CT5	2021 - 2023	All	All	All	All
Cadillac	CT6	2021 - 2023	All	All	All	All
Cadillac	XT4	2021 - 2023	All	All	All	All
Cadillac	XT5	2021 - 2023	All	All	All	All
Cadillac	XT6	2021 - 2023	All	All	All	All
Chevrolet	Bolt EV	2022 - 2023	All	All	All	All
Chevrolet	Bolt EUV	2022 - 2023	All	All	All	All
Chevrolet	Blazer	2021 - 2023	All	All	All	All
Chevrolet	Camaro	2021 - 2023	All	All	All	All
Chevrolet	Corvette	2021 - 2023	All	All	All	All
Chevrolet	Equinox	2022 - 2023	All	All	All	All
Chevrolet	Malibu	2021 - 2023	All	All	All	All
Chevrolet	Silverado 1500-2021	2021	All	All	All	All
Chevrolet	Silverado 1500 LTD (RPO J21, VIN Digit 5 = W / Y)	2022	All	All	All	All
Chevrolet	Silverado 2500HD/3500HD	2021 - 2022	All	All	All	All
Chevrolet	Suburban	2021	All	All	All	All
Chevrolet	Tahoe	2021	All	All	All	All
Chevrolet	Trailblazer	2021 - 2023	All	All	All	All
Chevrolet	Traverse	2021 - 2023	All	All	All	All
GMC	Acadia	2021 - 2023	All	All	All	All
GMC	Sierra 1500	2021	All	All	All	All
GMC	Sierra 1500 Limited (RPO J21, VIN Digit 5 = 8 / 9)	2022	All	All	All	All
GMC	Sierra 2500HD/3500HD	2021 - 2022	All	All	All	All
GMC	Terrain	2022 - 2023	All	All	All	All
GMC	Yukon	2021	All	All	All	All
GMC	Yukon XL	2021	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IOS, IOT, IOU, U2L (for HD Radio)
Condition	After replacing the A11 radio some dealers will notice that the S165 Infotainment Control Switch or HD radio do not work.
Cause	Some radios were refurbished with missing internal components.

Correction:

Engineering is working with the Electronic Service Centers (ESC's) to quarantine parts. If you have received a radio that has a second part number sticker and the vehicle has one of these options, do not use the radio. Please contact the ESC to get another radio.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
3487938	Verify infotainment control switch, or HD radio does not work	0.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	1
Modified	08/18/2023 - Created On.



GENERAL MOTORS

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