



Bulletin No.: PIT6008A
Published date: 08/21/2023

Preliminary Information

PIT6008A Radio Appears Stuck In Demo/Guest Mode

Models

Brand:	Model:	Model Years:	VIN:		Engine:	Transmissions:
			from	to		
Chevrolet	Silverado LD	2024	All	All	All	All
Chevrolet	Silverado HD	2024	All	All	All	All
GMC	Sierra LD	2024	All	All	All	All
GMC	Sierra HD	2024	All	All	All	All

Involved Region or Country	North America
Additional Options (RPO)	IOK
Condition	Some dealers will notice the radio is stuck in demo mode
Cause	This may be caused by a software anomaly.

Correction:

Do not replace the radio. Follow these steps below:

1. While in park, press and hold the Mute button on the steering wheel controls for 15 seconds, this will cause the radio to restart
2. This will bring the system back to normal mode.

Warranty Information

For vehicles repaired under the Bumper-to-Bumper coverage (Canada Base Warranty coverage), use the following labor operation. Reference the Applicable Warranties section of Investigate Vehicle History (IVH) for coverage information.

Labor Operation	Description	Labor Time
2889558	Removing Demo Mode from Radio	.2 Hr.
*This is a unique Labor Operation for Bulletin use only.		

Version History

Version	2
Modified	05/01/2023 - Created on. 08/21/2023 - Updated correction and add Models.



GENERAL MOTORS