



Service Bulletin

Bulletin No.: 22-NA-092

Date: September, 2023

INFORMATION

Subject: Information on Early Brake Wear in Harsh Environments

Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Silverado 2500HD/3500HD	2020	2024				
GMC	Sierra 2500HD/3500HD						

Involved Region or Country	North America, Middle East, Israel
Condition	Some customers may comment that early brake wear occurs when operating in environments that are muddy, dusty, or corrosive. – Typically these are in mining or oil field use. Cases in where original linings wear out under 10,000 miles (16,000 km).
Information	<p>Important: Brake noise or roughness may be experienced with these linings. There is a rotor and pad set that has a better life expectancy in these environments. The pad life is influenced by preventative maintenance performed by the customer.</p> <p>⇒ Ensure standard level of cleanliness is maintained on the trucks. Mud packing/debris on around the wheel and brake components needs to be routinely cleaned off to ensure proper brake function with any friction combination.</p> <p>⇒ Use of the Semi-met lining must be paired with Non-FN rotor. So the pads and rotors must be replaced as a set. They should also be replaced at all 4 corners. So do not replace only the fronts or rears to maintain brake performance.</p> <p>Note: The brake pad life feature should be disabled using a setting in the DIC. Instructions are in the owner's manual under "Brake Pad Life System."</p> <p>Note: This is a customer pay repair.</p>

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Parts Information

Note: These are ship direct parts from the supplier.

Causal Part	Description	Part Number	Qty
N/A	Front Pads	19431454	1
N/A	Rear Pads	19431455	1
N/A	Front Rotor	88877681	1
N/A	Rear Rotor SRW	88877683	1

Version	3
Modified	Released May 05, 2022 Revised December 05, 2022 - Added 2023 to Model Year and Removed the Rear DRW Rotor from the Parts Information section. Revised August 29, 2023 - Added 2024 Model Year.

