



Service Bulletin

Bulletin No.: 23-NA-140

Date: August, 2023

INFORMATION

Subject: Information on Rear Tow Hook Mounting Bolt Bottoms Out Before Achieving Torque

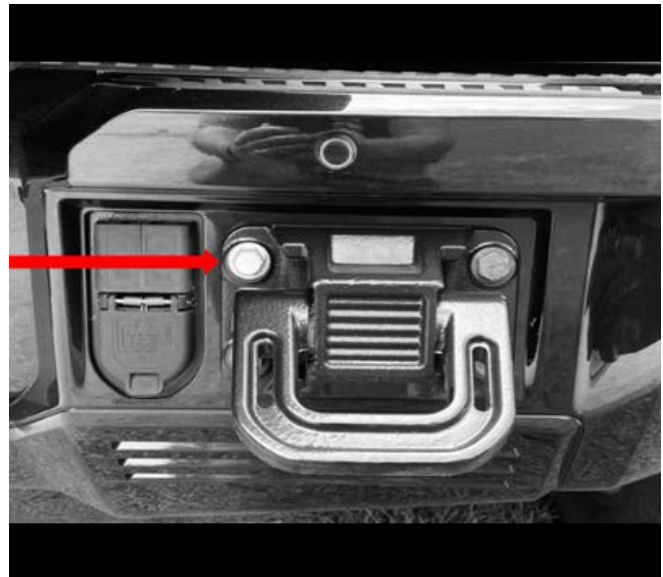
Brand:	Model:	Model Year:		VIN:		Engine:	Transmission:
		from	to	from	to		
GMC	HUMMER EV SUV	2024	2024	-	-	All	All

Involved Region or Country	North America
Condition	Some customers may comment on when using the rear tow hook kit PN 84930570 or 86811294 on the SUV, the upper left rear tow hook mounting bolt is too long and bottoms out on the trailer hitch bracket before achieving torque.
Cause	The cause of this condition may be the original rear tow hook kit had the incorrect longer bolts in the kit.
Correction	Obtain the shorter mounting bolt and use it in the upper left location.

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.



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If you encounter a vehicle with the above concern, replace the longer bolt with the shorter bolt.

Parts Information

Causal Part	Description	Part Number	Qty
X	Bolt	11603720	1

Version	1
Modified	Released August 14, 2023

