



Service Bulletin

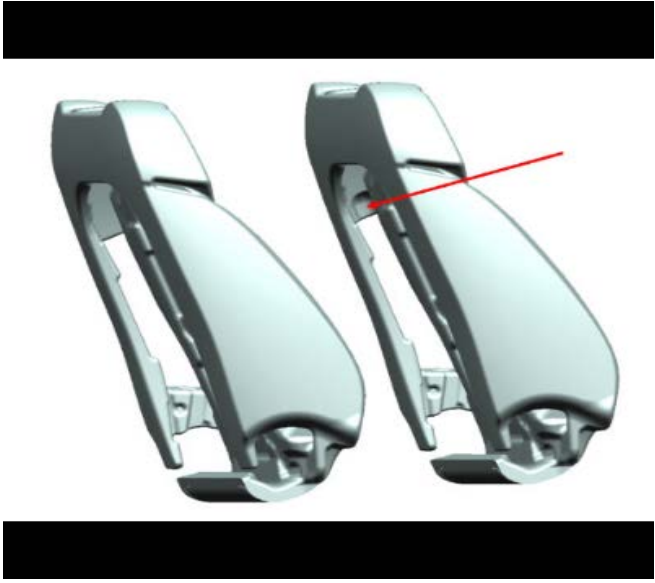
Bulletin No.: 23-NA-030

Date: August, 2023

TECHNICAL

Subject: Airbag Light On - DTCs B0014 / B0021 SIAB Harness Connector Contacting Seat Back Foam (New Seat Back Foam), Intermittent Service Airbag System Message, DTCs B0014, B0021

Brand:	Model:	Model Year:		Build Date:		Engine:	Transmission:
		from	to	from	to		
Chevrolet	Bolt EV	2022	2023	—	December 16, 2022	All	All
	Bolt EUV						

Involved Region or Country	North America, Middle East, Brazil, GM Korea Company
Condition	Some customers may comment on a "Service Restraint System" message displayed in the driver information center (DIC). Some customers may also comment on the Airbag Readiness Light coming on intermittently after start up. Technicians may also find DTC B0014 or B0021 with symptom byte :04 or :0D active or in history.
Cause	The condition may be caused by an interference between the front seat back pad assembly and the side impact airbag wiring harness assembly.
Correction	<div style="text-align: center;">  </div> <p style="text-align: right; font-size: small;">6325181</p> <p>Replace the front seat back pad assembly with a new part number that includes a larger clearance zone for the side impact airbag wiring harness assembly.</p>

Service Procedure

Important: Service agents must comply with all International, Federal, State, Provincial, and/or Local laws applicable to the activities it performs under this bulletin, including but not limited to handling, deploying, preparing, classifying, packaging, marking, labeling, and shipping dangerous goods. In the event of a conflict between

the procedures set forth in this bulletin and the laws that apply to your dealership, you must follow those applicable laws.

Important: This technical service bulletin (TSB) can only be completed by certified repair facilities who have met all specific training, tool and equipment requirements pertaining to the vehicle Brand and Model serviced. Repairs must be performed by a technician who has successfully completed the required training.

If you encounter a vehicle with the above concern, replace the front seat back pad. Refer to *Front Seat Back Cover and Pad Replacement* in SI.

Parts Information

Important: Heater Pad Assembly P/N 84813327 MUST be replaced if removed and CANNOT be reused.

Causal Part	Vehicle/Side/RPO	Description	Part Number	Qty
X	Bolt EUV Left	PAD ASM-F/SEAT BK	42852183	1
	Bolt EUV Left with RPO KU1	PAD ASM-F/SEAT BK	42852184	
	Bolt EUV Right	PAD ASM-F/SEAT BK	42852185	
	Bolt EUV Right with RPO KU1	PAD ASM-F/SEAT BK	42852186	
	Bolt EV Left	PAD ASM-F/SEAT BK	42852187	
	Bolt EV Right	PAD ASM-F/SEAT BK	42852188	
N/A	All & KA1	HEATER ASM-F/ SEAT BACK	84813327	

Warranty Information

Important: All claims using the labor Operation below will reject as the system will expect a PRA# which does not apply to this Technical Service Bulletin. Please route your claim to the WSC citing this Technical Service Bulletin "#23-NA-030" in your comments.

For vehicles repaired under warranty, use:

Labor Operation	Description	Labor Time
7023770	Front Seat Back Cover and Pad Replacement	Use Published Labor Operation Time

Version	4
Modified	Released March 01, 2023 Revised April 14, 2023 – Added an Illustration to the Correction section and updated Parts Information. Revised May 25, 2023 – Added second Important statement under Service Procedure and updated Parts Information to add an Important statement and part number 84813327. Revised August 14, 2023 – Added Important statement in Warranty Information.

GM bulletins are intended for use by professional technicians, NOT a "do-it-yourselfer". They are written to inform these technicians of conditions that may occur on some vehicles, or to provide information that could assist in the proper service of a vehicle. Properly trained technicians have the equipment, tools, safety instructions, and know-how to do a job properly and safely. If a condition is described, DO NOT assume that the bulletin applies to your vehicle, or that your vehicle will have that condition. See your GM dealer for information on whether your vehicle may benefit from the information.



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