

ADDRESSEES	: Owners and operators of vehicles mentioned under "Application"
VEHICLE MODEL	: CX35/CX45 with electric cooling fans
MANUAL CHAPTER	: 02.34 Traction engine – Cooling system
BULLETIN TYPE	: Service information
DATE	: September 12 th , 2023
SUBJECT	: Engine overheating due to an open or not properly closed access door with electric cooling fans
CONDITIONS	: This service bulletin does not entitle to any reimbursement.

Your vehicle is equipped with electric cooling fans located at the inside of the access doors of the radiator and charge-air cooler compartment. To prevent personal injury due to running fans, a safety system with proximity switches prevents the cooling fans from running when the access door is open or not properly closed. The cooling system will in that case not operate causing possible overheating of the engine when this situation continues for a longer time. To prevent this from happening, it is important to follow the guideline below:



CAUTION!

Do not run the engine for more than 5 minutes when one or both access doors (containing the electric cooling fans) are open or not properly closed.



Figure 1: Access door with electric cooling fans for radiator (at the LHS of the vehicle) (CX45)



Figure 2: Access door with electric cooling fans for charge-air cooler (at the RHS of the vehicle) (CX45)

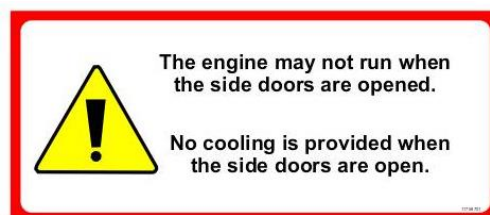


Figure 3: Adhesive sticker at inside of access door (VH11758701)

Continued on next page.

HELP DESK

If there are any questions, please call ABC Customer Care & Parts Source toll-free for guidance on 1-877-427-7278. Listen for the prompts for warranty and select that option.

DISCLAIMER

The procedures contained herein are not exclusive. Van Hool cannot possibly know, evaluate, or advise the transportation industry of all conceivable ways in which a procedure may be undertaken or of the possible consequences of each such procedure. Other procedures may be as good, or better, depending upon the particular circumstances involved. Each carrier who uses the procedures herein must first satisfy itself thoroughly that neither the safety of its employees or agents, nor the safety or usefulness of any products, will be jeopardized by any procedure selected.

VAN HOOL CUSTOMER PORTAL:

Consult the customer portal regularly for the latest service documentation. In addition to the maintenance manual, you will also find the operating manual and the spare parts catalogue of your vehicle on the customer portal. The customer portal is accessible through www.vanhool.be/service, and only with a code (password) from Van Hool. If you do not have a password yet, request it by using the above link.

INFORMATION HANDLING:

Important additions and modifications regarding technical information not yet included in the manual will be communicated through Service Bulletins.