WPJ5 Workshop campaign - Update to software network VR10

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ID Number	WPJ5
Models	Cayenne (9YA/9YB)
Model Years	2024
VIN List	Attached
Number of Affected VINs	4,891*
Issue Description	Software optimizations are available for various control units for the Cayenne. As a result, an Integration Test must be carried out in order to update these control units using the PIWIS Tester to the current software before delivery to the customer.
What Should Dealers Do?	Please arrange for this measure to be carried out as soon as possible on affected vehicles. **As of the time of this posting (8/18/23) the remedy is now available.**
TI Number	No. 118-23

*More vehicles will be added as they exit production

Required software

PIWIS Tester 4 test software version	42.100.035 (or higher)

Warranty processing

Validity:

This workshop campaign will be carried out up to 08/08/2028 and will be closed on that date.

Please note that warranty claims can only be processed up to this date.

Campaign Exception for Punch Time Requirements for APB1 and WPJ5

PCNA will make an exception to warranty policy regarding the necessary time keeping procedures when performing the following campaigns: APB1 and WPJ5. Though warranty policy guidelines state that no technician may be punched on more than one R.O. at the same time, an exception will be made for the APB1 and WPJ5 campaigns. Due to the extensive programming time necessary, a technician may perform multiple APB1 and/or WPJ5 campaigns at one time, **as long as there is a separate identifiable punch for each on the respective repair order and the total number of campaigns being performed at one time does not exceed 3 vehicles.** The exception will be made so that full "active participation time" does not need to be documented for these campaigns only.

Attachments

1. VIN_List_Report_WPJ5_2023-08-18_V2.xlsx