

RCA-86-23-001-1: Update Firmware for Driver Assistance/Audio/Display Module

Rivian is initiating a customer satisfaction campaign for some model year 2022 R1T vehicles that may have been built with a driver assistance/audio/display module that is unable to receive updated HD map information. The inability to receive updated HD map information may cause the performance of the vehicle's Highway Assist feature to degrade over time. Rivian will update the firmware of the module to enable it to receive updated HD map information. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

Document Type	Customer Satisfaction Campaign Bulletin
Date	August 9, 2023
Affected Region(s)	USA
Affected Model(s)	R1T
Model Year(s)	2022
Approximate Build Dates  Refer to Open Containments in ServiceOS to determine if this document applies to a specific vehicle.	August 2021 - September 2021
Vehicle System	86 - Driver Assistance
Minimum Service Location	Service Center

Procedure

Escalate for diagnostic assistance. Refer to RiDE Quest node: 26273.

Labor Codes

Labor Code	Description
RCA862300100	RCA-86-23-001 not applicable
RCA862300101	Update firmware for driver assistance/audio/display module
Contact ServiceDocumentFeedback@rivian.com regarding labor codes and document content.	