

RCA-96-23-001-1: Replace Tire Sealant Kit

Rivian is initiating a customer satisfaction campaign for some model year 2022 R1T and R1S vehicles that may have been delivered with a tire sealant kit that is prone to leaking. A leaking tire sealant kit may stain or damage the other components inside the auxiliary air compressor kit. Additionally, the reduced volume of remaining sealant may not be sufficient to seal larger holes in a damaged tire, which the customer would determine when following the instructions in the owner's guide or on the tire sealant kit. Rivian will replace the tire sealant kit or, if the tire sealant kit is already leaking, will replace the entire auxiliary air compressor kit. Rivian is launching this campaign for customer satisfaction and to ensure the quality of Rivian vehicles.

Document Type	Customer Satisfaction Campaign Bulletin	
Date	August 23, 2023	
Affected Region(s)	USA	
Affected Model(s)	R1T, R1S	
Model Year(s)	2022	
Approximate Build Dates	August 2021 - May 2022	
Refer to Open Containments in ServiceOS to determine if this document applies to a specific vehicle.		
Vehicle System	96 - Supplemental Components	
Minimum Service Location	Mobile	

Potentially Required Parts

Part Number	Quantity	Engineering Name	Service Name/Notes
PT00285274-A	1	Tire Sealant Kit	
One of the following:			
C100049073-E	1	ACCESSORY KIT;AUX COMPRESSOR	Kit, Accessory, Auxiliary Air Compressor
PT00049073-F	1	ACCESSORY KIT;AUX COMPRESSOR	Kit, Accessory, Auxiliary Air Compressor



Attention: The parts listed in this table are only for unique steps that are called out in this bulletin. Some sections of this bulletin might refer to Service Manual procedures which require additional parts. Always review the bulletin and all potentially related Service Manual procedures before ordering parts and beginning work.

Procedure



Note: This procedure assumes that the vehicle has the tire sealant kit. If the component cannot be found, do not perform this bulletin.



- 1. Locate the tire sealant kit. Refer to the appropriate section:
 - Locate Tire Sealant Kit, R1T
 - Locate Tire Sealant Kit, R1S
- 2. Inspect the tire sealant kit:
 - If the tire sealant kit has not ruptured and is not leaking, replace the tire sealant kit.



• If the tire sealant kit has ruptured or is leaking inside the bag for the auxiliary air compressor accessory kit: Replace: Kit, Accessory, Auxiliary Air Compressor.

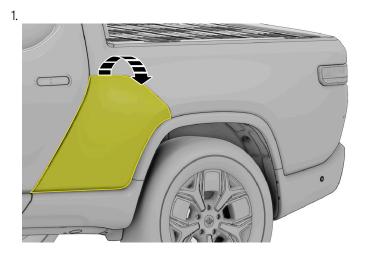


• If the tire sealant kit has ruptured or is leaking elsewhere in the vehicle, replace the tire sealant kit and clean any sealant from any affected areas.

Locate Tire Sealant Kit, R1T



Note: The tire sealant kit is typically stored inside the auxiliary air compressor kit.









4. Open:



Locate Tire Sealant Kit, R1S

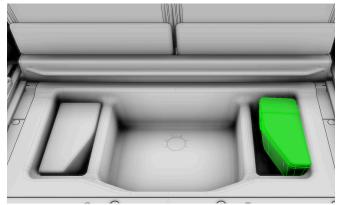


Note: The tire sealant kit is typically stored inside the auxiliary air compressor kit.









4. Open:



Labor Codes

Labor Code	Description
RCA962300100	RCA-96-23-001 not applicable
RCA962300101	Replace tire sealant kit
RCA962300102	Replace auxiliary air compressor accessory kit
RCA962300103	Replace tire sealant kit, clean adjacent area

 $Contact {\it Service Document Feedback@rivian.com}\ regarding\ labor\ codes\ and\ document\ content.$