



Technical Service Bulletin

GROUP	NUMBER
CAMPAIGN	23-01-068G
DATE	MODEL(S)
AUGUST 2023	GV70 ELECTRIFIED (JK1A EV)

SUBJECT: OWNER'S MANUAL CORRECTION
TO TOWING LIMITS (SERVICE CAMPAIGN 906G)

* IMPORTANT

Dealers must perform this service campaign on all affected vehicles prior to customer retail delivery and whenever an affected vehicle is in the shop for any maintenance or repair.

Access the "Vehicle Information" screen via WEBDCS to identify open campaigns.

Description: This bulletin provides the procedure to replace incorrect towing limits information in the Owner's Manual for 2023MY GV70 Electrified (JK1A EV) vehicles produced in the range shown below. For vehicles in dealer stock, the entire Owner's Manual will be replaced with a new one, and for vehicles already sold to customers, a correction sticker will be applied to the appropriate page in the customer's Owner's Manual.



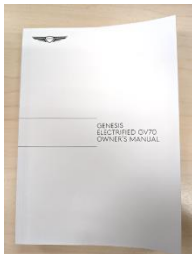
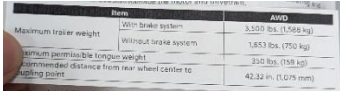
Applicable Vehicles (Certain): 2023MY GV70 Electrified (JK1A EV) vehicles produced from 01/25/2023 to 04/17/2023.

NOTICE

This service campaign can only be performed at EV certified Genesis retailers.

Circulate To: General Manager, Service Manager, Parts Manager, Warranty Manager, Service Advisors, Technicians, Body Shop Manager, Fleet Repair

Parts Information:

Model	Parts Name	Part Number	Figure	Remarks
23MY GV70 Electrified (JK1a EV)	Owner's Manual	P9TOE-U34B		Dealer Stock Units
	Owner's Manual Correction Sticker	GV70E-VM001		Retailed Units (customer-owned)

Warranty Information:

Model	Op. Code	Operation	Op. Time	Causal Part	Nature Code	Cause Code
GV70 Electrified (JK1A EV)	30DA08R0	Owner's Manual Replacement (Dealer Stock)	0.2 M/H	P9TOE- U34B	A33	ZZ4
	30DA08R1	Owner's Manual Correction Sticker Applied (Retailed)	0.2 M/H	GV70E- VM001		

NOTE 1: Submit claim on Claim Entry Screen as "Campaign" type.

NOTE 2: If a part is found in need of replacement while performing this campaign and the affected part is still under warranty, submit a separate claim using the same repair order. If the affected part is out of warranty, submit a Prior Approval request for goodwill consideration prior to performing the work.

NOTE 3: This TSB includes Repair validation photos. Op times include VIN, Mileage, and Repair validation photos as outlined in the Digital Documentation Policy.

NOTE 4: The incident parts are subject to callback through the normal Warranty Technical Center (WTC) parts return process. **Claim is subject to debit if the part is not returned.**

Service Procedure:

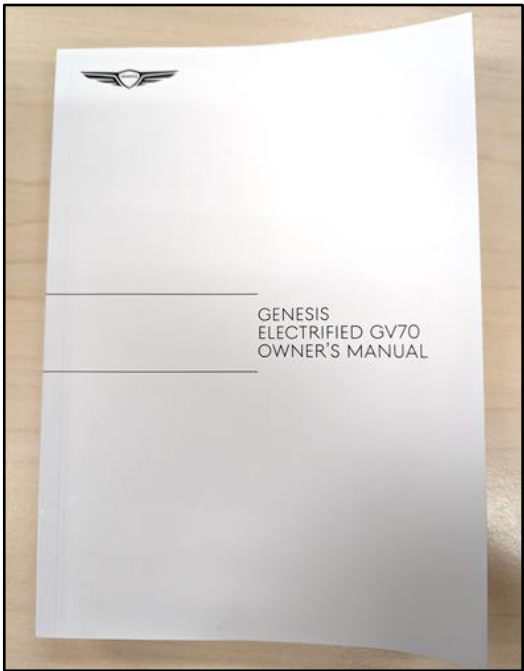
STUI



This TSB includes Repair validation photos. Refer to the latest Warranty Digital Documentation Policy for requirements.

Dealer Stock Units (Prior to Retail):

1. Remove the existing Owner's Manual from the vehicle and replace with the corrected manual. Discard the incorrect manual.



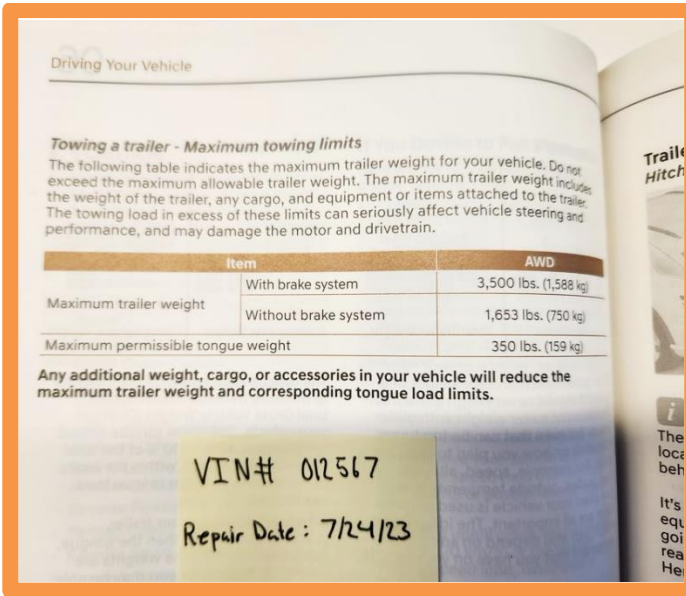
- 2.

STUI



Go to the applicable page 6-66 and using STUI, take a photo of the section with the updated maximum permissible tongue weight of 350 lbs along with the last 6 digits of the VIN and the date of repair on a piece of paper.

Upload the photo to STUI.



3. Service procedure is complete.

Retailed Units (Customer-Owned):

1. Open the Owner's Manual to page 6-66 to the table under "Towing a trailer – Maximum towing limits".

i Information

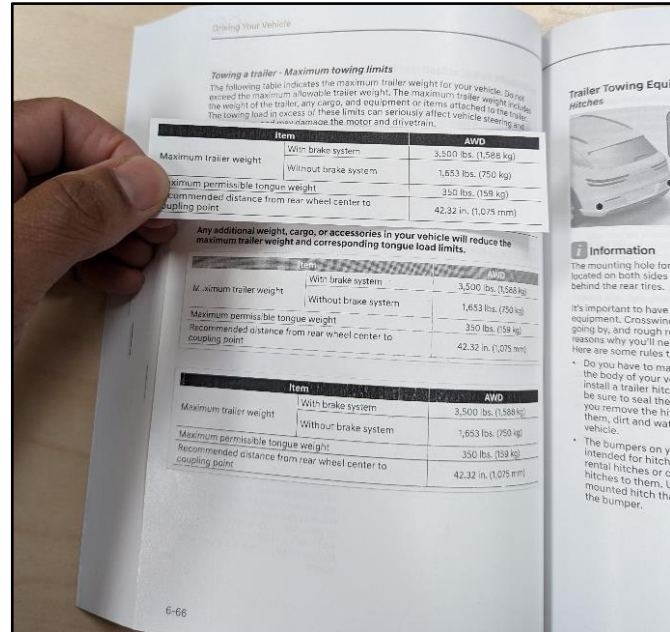
The "Maximum permissible tongue weight" is incorrect.

Towing a trailer - Maximum towing limits
 The following table indicates the maximum trailer weight for your vehicle. Do not exceed the maximum allowable trailer weight. The maximum trailer weight includes the weight of the trailer, any cargo, and equipment or items attached to the trailer. The towing load in excess of these limits can seriously affect vehicle steering and performance, and may damage the motor and drivetrain.

Item	Without trailer package	With trailer package
Maximum trailer weight	With brake system -	3,500 lbs. (1,588 kg)
	Without brake system -	1,653 lbs. (750 kg)
Maximum permissible tongue weight	-	397 lbs. (180 kg)
Recommended distance from rear wheel center to coupling point	-	42.32 in. (1,075 mm)

Any additional weight, cargo, or accessories in your vehicle will reduce the maximum trailer weight and corresponding tongue load limits.

2. Remove the backing on the correction sticker and apply the label directly on top of the table in the manual.

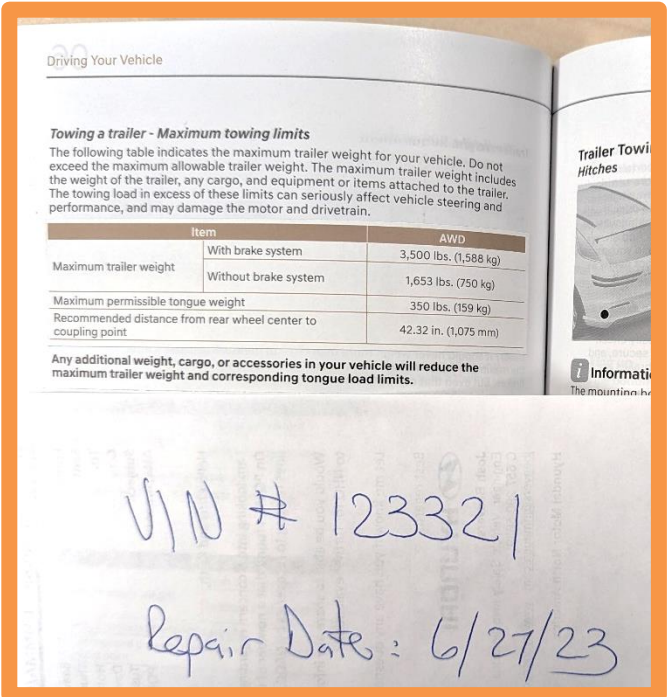


3. Using STUI, take a photo of the corrected sticker in the manual clearly showing the updated maximum permissible tongue weight of 350 lbs along with the last 6 digits of the VIN and the date of repair on a piece of paper.

STUI

Using STUI, take a photo of the corrected sticker in the manual clearly showing the updated maximum permissible tongue weight of 350 lbs along with the last 6 digits of the VIN and the date of repair on a piece of paper.

Upload the photo to STUI.



4. Service procedure is complete.