



Volvo Car USA LLC

Technical Journal

Technical Journal Title iCUP, "Searching for GPS" message in DIM / CSD		Ref. No. TJ 36691.2.0	
Issuer (Dept.) Technical Service		Issue Date 7/17/23	Status Date 7/25/23
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 3900	
Function Description Media, navigation and communication		Page Page 1 of 3	

Attachment

File Name	File Size
TJ_36691_1.PNG	0.4320 MB
TJ_36691_2.PNG	0.2862 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If customer sees a message "Searching for GPS" in CSD and DIM during startup while LTE connection is fully established (see attachment TJ_36691_1 & 2), then follow advice under "Service".

CSD = Center Screen Display

DIM = Driver Infotainment Module

LTE = Long Term Evolution (4G)

CSC Customer Symptom Codes

Code	Description
7N	Navigation/Other navigation problems
EO	Navigation/Does not work
IP	Navigation/Error message on screen

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202220-999952
225							2023-9999		-	202220-999952
227							2023-9999		-	202220-999952
235							2022-9999		-	202122-999952
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
246							2022-9999		-	202122-999952
256							2023-9999		-	202220-999952
536	ED	E400V6					2021-9999		-	202037-999952
536	K9	BK9KERS					2023-9999		-	202222-999952
536	L1	BL1KERS					2023-9999		-	202222-999952
539							2022-9999		-	202139-999952

SERVICE:

Do not replace any components for this issue.

A temporary fix for this symptom is mentioned in TJ 36082 (Restart IHU via home button).

The symptom is known and work is ongoing to solve it, an improved IHU software is scheduled for release in week 42 of 2023.

This TJ will be updated when the release date is confirmed.

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

Failing Part: No part replacement accepted

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3900.

To view TJ attachments continue to next page. This TJ has two attachments.

