



Volvo Car USA LLC

Technical Journal

Technical Journal Title		Ref. No.	
Sliding or rolling maps in DIM		TJ 36573.2.0	
Issuer (Dept.)		Issue Date	Status Date
Technical Service		5/26/23	6/12/23
Car Market	Partner	Function Group	
United States and Canada	3 US 7510 Volvo Car USA	3810	
Function Description		Page	
Combined instrument		Page 1 of 2	

Attachment

File Name	File Size
TJ-36573.mp4	1.8063 MB

Rows beginning with * are modified

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

DESCRIPTION:

If the navigation map in the DIM intermittently swipes to the side, follow the advice under "Service".

DIM = Driver Infotainment Module

IHU = Infotainment Head Unit

CSC Customer Symptom Codes

Code	Description
HE	Gauges/Other gauge problems
32	Infotainment/System reboots
GI	Trip computer/Other trip computer problems
7N	Navigation/Other navigation problems
IC	Navigation/Updates of information slow/does not work
IM	Video other/Front screen, poor image quality/no image

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2023-9999		-	202220-999952
225							2023-9999		-	202220-999952
227							2023-9999		-	202220-999952
235							2022-9999		-	202122-999952
236							2022-9999		-	202122-999952
238							2022-9999		-	202122-999952
246							2022-9999		-	202122-999952

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
256							2023-9999		-	202220-999952
536	ED	E400V6					2021-9999		-	202037-999952
536	K9	BK9KERS					2023-9999		-	202222-999952
536	L1	BL1KERS					2023-9999		-	202222-999952
539							2022-9999		-	202139-999952

SERVICE:

This symptom is due to an issue in the DIM software.

An improvement for this issue will be included in a future SW release in Quarter 2 of 2023--this TJ will be updated with specific timing once available.

In the meantime, **DO NOT** replace the DIM.

Warranty claim info:

No warranty claim accepted for a job described in this TJ.

Failing Part: No part replacement accepted

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 3810.

This TJ has one video file.