



Volvo Car USA LLC

Technical Journal

Technical Journal Title White patch defect in paint when removed rapgard		Ref. No. TJ 36277.1.0	
Issuer (Dept.) Technical Service		Issue Date 6/14/23	Status Date 6/20/23
Car Market United States and Canada	Partner 3 US 7510 Volvo Car USA	Function Group 8000	
Function Description Body, cab and interior		Page Page 1 of 3	

Attachment

File Name	File Size
TJ 36277.pdf	0.0776 MB

DESCRIPTION:

Note! If using a printed copy of this Technical Journal, first check for the latest online version.

If experiencing milky stripes/white patch defects in the paint when the rapgard is removed, please see advice under "Service". For example pictures of the defect, see attachment.

CSC Customer Symptom Codes

Code	Description
08	Body parts, paint finish (not including trim)/Stained/spotted paint
23	Body parts, paint finish (not including trim)/Faded/dull paint
24	Body parts, sheet metal/Other body panel problems (not including trim)

DTC Diagnostic Trouble Codes

Vehicle Type

Type	Eng	Eng Desc	Sales	Body	Gear	Steer	Model Year	Plant	Chassis range	Struc Week Range
224							2019-9999		0000001-9999999	201835-209952
225							2019-9999		0000001-9999999	201817-209952
227							2019-9999		0000001-9999999	201846-209952
234							2017-2017		0000001-9999999	201617-209952
235							2017-9999		0000001-9999999	201624-209952
236							2017-9999		0000001-9999999	201646-209952
238							2017-9999		0000001-9999999	201646-209952
246							2018-9999		0000001-9999999	201717-209952
256							2016-9999		0000001-9999999	201505-209952
536							2019-9999		0000001-9999999	201746-209952
539							2022-9999		0000001-9999999	202139-209952

SERVICE:

If milky stripes/white patch defects occur when the rapgard is removed, do NOT polish, wax or repaint the area. The defect can be removed by exposure to outside daylight for 48hrs. Or an IR-radiator can be used, carefully heat up the area with a temperature of 50-70°C for 30 minutes. Note! The temperature of paintwork must not exceed 100 °C.

To prevent these defects from occurring, please follow the instruction of how to remove the rapgard in a correct way. Instruction to be found in VIDA with below address:

Information > Repair > General Information > 8. Body and interior > 80 General > 801 Surface treatment material > RAPGARD-F paintwork protection.

Warranty claim info:

No warranty claims accepted for this TJ.

VEHICLE REPORT:

Yes, please submit a Vehicle Report if the service solution described in this TJ has no effect. Use concern area "Vehicle Report" and sub concern area "Support not needed", use function group 8000.

To view TJ attachment continue to next page. This TJ has one attachment.

TJ-36277

