SSM 51896 2024 Mustang - Lap Timer Results Greyed Out And Not Available And New Lap Timer Session Does Not Start At Lap 1 When A Lap Timer Session Is Stopped

Some 2024 Mustang vehicles may exhibit a condition where a new lap timer session does not start at lap 1, the lap timer results are not available and/or the lap timer results button is not selectable. This may be due to the SYNC module (APIM) software. Replacement or reprogramming the APIM will not resolve this condition. Inform the customers that engineering is currently working on a solution for this condition and will be released via Ford Power-Up software updates delivered Q1 2024. Software will update automatically if vehicle connectivity is enabled in the vehicle's settings. Schedule a service visit for customers who have disabled vehicle connectivity or who report that they did not receive the update in Q1 2024. Monitor OASIS for additional information.