

Service Alert

Mazda North American Operations
Irvine, CA 92618-2922



Subject: MYMAZDA APP REMOTE CLIMATE ON/OFF AND START/STOP CHARGE FUNCTIONS	Service Alert No.: SA-038/23
	Last Issued : 08/28/2023

BULLETIN NOTES

This SA supersedes the previously issued SA(s) listed below. The changes are noted in Red.

Previous SA:	Date(s) Issued:
SA-038/23	06/15/23

APPLICABLE MODEL(S)/VINS

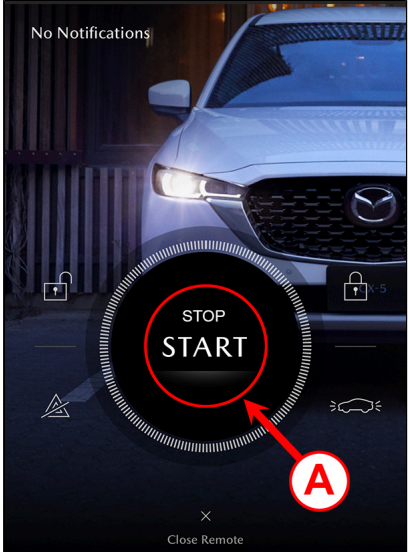
2024 CX-90 PHEV (inline 4)

2022 MX-30

DESCRIPTION

Some customers may complain that the MyMazda App Remote Engine Start function fails. MX-30 and PHEV vehicles do not have a Remote Engine Start function; instead, they are equipped with the following remote functions:

- Start / Stop Charge
- Climate On / Off

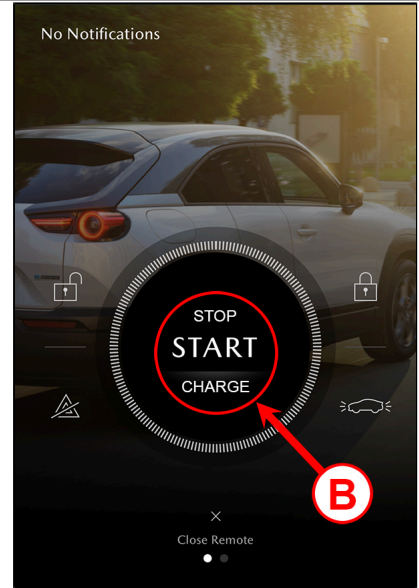
<p>Except MX-30 and PHEV models</p> <ul style="list-style-type: none">• Gasoline powered vehicles, the remote engine start (A) function is mainly used to control cabin temperatures before entering the vehicle. A running gasoline engine is needed for climate operation.	
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MX-30 and PHEV

- These vehicles use the High Voltage Battery instead of a gasoline engine for climate operation. A running gasoline engine **is not** needed for climate operation.

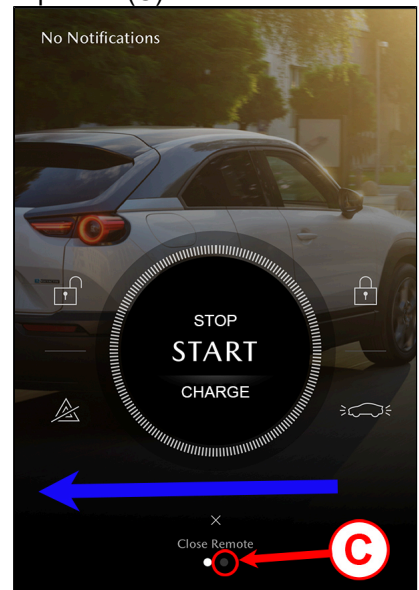
Start / Stop Charge (B)



This function allows the user to bypass a charging schedule.
NOTE: A charger must be connected for this function to operate.

Climate On / Off

1. Swipe Left (C)

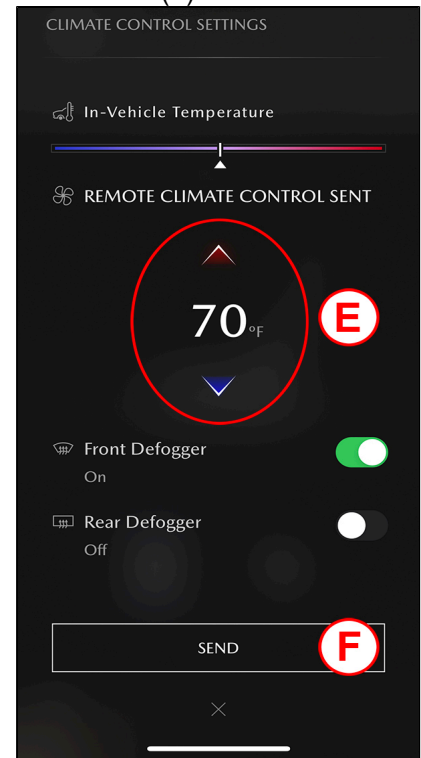


2. Press and hold the fan button (D)

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- 3. Set the desired temperature (E).
- 4. Select SEND (F)



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