

SSM 51866 2021-2023 Mustang Mach-E - Charge Status Indicator Blinking Red With DTC P0E5F Stored In The SOBDM

Some 2021-2023 Mustang Mach-E vehicles may exhibit an exterior charge status indicator blinking red with diagnostic trouble code (DTC) P0E5F stored in the secondary on-board diagnostic control module A (SOBDM) and the high voltage battery cannot be charged using a 48-amp AC level 2 charger. The vehicle may also exhibit in the next key cycle a Service Soon message in the instrument panel cluster (IPC) and a FordPass warning message. This may be due to an excessive charge port temperature. The concern may not be present when using a 32-amp or lower AC level 2 charger. To correct this condition, remove and replace the charge port. Refer to Workshop Manual (WSM) Section, 414-03B. For claiming, use causal part 14A303 and applicable labor times in Section 10 of the Service Labor Time Standards (SLTS) Manual.