

42-061: T680 Next Gen Terminating Resistor / Radiator Rub

8/31/2023

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T680 Next Gen Terminating Resistor / Radiator Rub

Subject

T680 Next Gen Terminating Resistor / Radiator Rub

Whats New Abstract

Certain T680 NextGen chassis have a CAN terminating resistor that may become loose and rub on the cooling module, causing fin damage and possible cooling module leaks. Procedures are available to reroute and secure the resistor and harness.

Condition

T680 NextGen chassis may have a loose or misrouted CAN terminating resistor and harness that could cause cooling module damage.

Chassis Affected

4,631 (4,428 US and 203 Canada) Model Year 2023-2024 T680 Next Gen chassis.

Action

Campaign

Service all chassis affected that enter your dealership, even if the customer has no issue with the chassis.

1. Review the attached chassis list for your dealer code and schedule your customer(s) for service if their chassis is on the list.
2. In Service Management, select Campaign **42061** to add it to the case. If the unit is released back into service without performing the repair, make sure to also release the Campaign in Service Management.
3. If you are not using Service Management to start repair orders, review SIR for "Complete" or "In

Process" next to the **42061** campaign code prior to performing this repair.

4. Follow the procedures below to secure the CAN terminating resistor.

**NOTE**

This bulletin does not cover damage to the cooling module components.

If any damage requires repair or replacement, file a separate claim for parts and labor.

Warranty

For repairs completed by 10/01/2024, Kenworth will pay for parts at dealer net plus applicable mark-up and labor:

- **0.3 hours** to inspect and secure the CAN terminating resistor with cable ties and tape. Use Quick Claim code **42061**.
- File an additional claim for extraordinary circumstances. A quick claim for standard labor must be filed

first.

- File the claim within 14 days in accordance with Warranty Policy [CA009](#).



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PRWS CLAIM CODING

Campaign Code:	42061	Campaign Type	Field Repair
Claim Category:	Truck	Repair Type	Proactive
Customer Concern Code	062	Causal Code	09
Corrective Action Code	26	Responsibility Code:	Camp
Failure Location	036-001-001	Causal Part	A92-1252
Supplier Code	N/A	SRT Code	B23-14A 0.3 hrs Inspect and secure CAN terminating resistor per bulletin procedures.

Parts

Quantity	Part Number	Description
As Needed	Locally Sourced	Cable Ties
As Needed	Locally Sourced	Electrical Tape

Procedure

Please follow your dealership's safety procedures and precautions to ensure the vehicle can be safely repaired and maintained.

Read all steps before beginning.

Follow steps in the attached [Procedures Document](#).



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Attachments

[Chassis List](#)

[Procedures Document](#)

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