



Audi

AUDI DEALER COMMUNICATION

Repair Available – Service Action 34L4 / TCM Software

This notice is for:

- ✓ Dealer Principal
- ✓ General Manager
- ✓ Sales Managers

- ✓ Service Manager
- ✓ Parts Manager
- ✓ Service Advisor

- ✓ Warranty Administrator
- ✓ Technicians

Date: August 02, 2023

Issue: Audi is providing updated transmission control module (TCM) software to enhance an in-vehicle alert should a problem arise within the auxiliary hydraulic pump. Additionally, if a specific fault is found after the software is updated, a repair will be made to the transmission.

Repair:

- REPAIR AVAILABLE – August 03, 2023 - Update transmission control module (TCM) software to enhance an in-vehicle alert should a problem arise within the auxiliary hydraulic pump. Additionally, if a specific fault is found after the software is updated, a repair will be made to the transmission.
- See ELSA/ServiceNet for complete repair & claiming instructions
- Check daily campaign open inventory report or OMD for affected vehicles in inventory
- Repair every affected inventory vehicle before delivery to consumers.

Parts Department:

There will be no parts allocation. Please reference the Repair Projection Tool to view your potential VIN population. Parts will be managed by Free Order.

Affected Vehicles

Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count
USA	2017	2018	A3 CABRIOLET	713
USA	2017	2018	A3 SEDAN	7,898
USA	2018	2018	S3 SEDAN	589
CAN	2017	2018	A3 SEDAN	515
CAN	2018	2018	S3 SEDAN	115

**Counts reflect overall population; some vehicles may have already been repaired. Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the only valid campaign inquiry & verification source.*

Notes:

- Schedule owner repairs immediately
- Owner mailing – August 2023

-END OF MESSAGE-

Ensure all dealership personnel are aware of this notice so they are able to address customer questions. Contact Warranty if you require additional assistance. Direct press inquiries to Audi Public Relations.